Tenable Accessibility Conformance Report

Product: Tenable Cloud Security

Description: Reduce risk by rapidly exposing and closing priority security gaps caused by misconfigurations, risky entitlements and vulnerabilities–in one powerful cloud native application protection platform (CNAPP).

Report Date: March 2025

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Evaluation methods used: Testing is based on general product knowledge along with manual testing.

Applicable Standards/Guidelines: This report covers the degree of conformance for the following accessibility standard/guideline:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.2	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms:
The terms used in the Conformance Level information are defined as follows:
- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

Web Content Accessibility Guidelines Report

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Does not support	Description and aria-* properties are widely available but have not yet been fully implemented. Future product releases will continue to expand on our focus and functionality with adaptive technologies.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Not Applicable	

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Not Applicable	

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Not Applicable	

1.3.1 Info and Relationships (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Does not support	

1.3.2 Meaningful Sequence (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Partially Supports	Indication for the focused element is not fully supported

1.3.3 Sensory Characteristics (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Partially Supports	Not all icons have any non-visual indication of the current state or how to operate.

1.4.1 Use of Color (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports with exceptions	Text accompanies color coding for critical information, such as rating severities. In some places, the text coding is lacking.

1.4.2 Audio Control (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not applicable	

2.1.1 Keyboard (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Does not support	There are several functions the user cannot control with a keyboard alone.

2.1.2 No Keyboard Trap (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Does not support	

2.1.4 Character Key Shortcuts (Level A 2.1 Only)	Not Applicable	

2.2.1 Timing Adjustable (Level A)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Partially Supports	The user gets logged out when the session expires, and there is no warning or option to extend the session.

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Partially Supports	

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not Applicable	The product does not include the use of flashing or blinking text, objects, or other elements.

2.4.1 Bypass Blocks (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software) – Does not apply to non-web software
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs) – Does not apply to non-web docs
	Does not support	

2.4.2 Page Titled (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	Page titles are descriptive and are updated on navigation change.

2.4.3 Focus Order (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Does not support	

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	The purpose of links are understandable from their text or context.

2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	The application does not support any pointer gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	The application does not support any pointer cancellation.
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	Not all buttons have labels.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	We do not have any motion detection or elements affected by motion.
3.1.1 Language of Page (Level A) Also applies to:	Does not support	Not supported but is planned

Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not Support	
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
3.2.6 Consistent Help (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does Not Support	
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports with Exceptions	Errors are identified, but the error message is sometimes generic.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The product provides labels or instructions when content requires user input.
3.3.7 Redundant Entry (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does Not Support	
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Supports	The product uses proper HTML5 coding standards for tag closing and nesting.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 02.3 (Support Docs)		

4.1.2 Name, Role, Value (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Does not Support	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Not applicable	

1.2.5 Audio Description (Prerecorded) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Not applicable	

1.3.4 Orientation (Level AA 2.1 only)	Not applicable	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Not applicable	

1.4.3 Contrast (Minimum) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Does not Support	

1.4.4 Resize text (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Partially Supports	Supported using the browser's built-in resized functionality

1.4.5 Images of Text (Level AA)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Not applicable	

1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	Not all areas of the application will dynamically resize, and may result in areas being cut off, requiring side-scrolling.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	Some tables or grids may include clickable areas that are not highly contrasted from the surrounding text.
1.4.12 Text Spacing (Level AA 2.1 only)	Partially Supports	Some paragraphs may not follow the right spacing due to technical limitations
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	

2.4.5 Multiple Ways (Level AA)
Also applies to:
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	

2.4.6 Headings and Labels (Level AA)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	All form fields have labels or placeholder text that describes the purpose. All tables have descriptive headers.

2.4.7 Focus Visible (Level AA)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Partially Supports	Text fields that are in focus are visually highlighted. Checkbox or similar items do not show focus.

2.4.11 Focus Not Obscured (Minimum) (Level AA) Also applies to:	Does Not Support	

Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)		

2.5.7 Dragging Movements (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Does Not Support	

2.5.8 Target Size (Minimum) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Does Not Support	

3.1.2 Language of Parts (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Not applicable	The product does not support changing the display language.

3.2.3 Consistent Navigation (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Partially Supported	The application's navigation is rendered in the same order each time it is displayed. However, the user can customize column order in table data, and this may vary between similar tables.

3.2.4 Consistent Identification (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	Components used for the same purpose are consistently identified in the application. Similar components that serve different functions are identified differently from each other.

3.3.3 Error Suggestion (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Supports	For those fields that have validity restrictions, such as IP addresses, invalid entries are immediately highlighted along with text telling the user to input valid data.

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	
3.3.8 Accessible Authentication (Minimum) Level AA Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does Not Support	
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supported	

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does not support	The product does not have screen reader support.
302.2 With Limited Vision	Does not support	The product does not have screen reader support.
302.3 Without Perception of Color	Partially Supported	Text accompanies color coding for critical information, such as rating levels. Color coding is used to aid in identifying some critical functions, but this is used as an enhancement and is not the only means to identify the information. However, network graphs use color to distinguish bandwidth and the number of conversation data.
302.4 Without Hearing	Not Applicable	The product does not use an audible mode of operation.
302.5 With Limited Hearing	Not Applicable	The product does not use an audible mode of operation.
302.6 Without Speech	Not Applicable	The product does not use speech for input, control, or operation.
302.7 With Limited Manipulation	Supports	Only mouse and keyboard interaction are required. Interaction does not require simultaneous actions or time-sensitive interaction.
302.8 With Limited Reach and Strength	Supports	Only mouse and keyboard interaction are required. Interaction does not require simultaneous actions or time-sensitive interaction.
302.9 With Limited Language, Cognitive, and Learning Abilities	Does not support	The application does not include features that would assist those with limited language, cognitive, or learning abilities. There is

Chapter 4: Hardware

Does not apply

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in the WCAG section
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Partially Supports	The product is browser-based; therefore the browser that is used will determine how well the application interacts with other applications. Internet Explorer supports Windows Accessibility features and additional features that make Internet Explorer more accessible for people with disabilities. Firefox and Google Chrome also support features that make them more accessible for people with disabilities.
502.2.2 No Disruption of Accessibility Features	Does not support	The application does not intentionally disrupt any accessibility features; however, it is not intentionally designed to avoid disruption either.
502.3 Accessibility Services		
502.3.1 Object Information	Does not support	The application does not intentionally support programmatic determination of object information such as role.
502.3.2 Modification of Object Information	Partially Supports	While not intentionally provided, browsers that support accessibility features that allow for programmatic modification of object information will work with the application.

502.3.3 Row, Column, and Headers	Supports	Column headers are present and allow for sorting when tables are used. Header cells and data cells are properly identified in markup.
502.3.4 Values	Partially Supports	While not intentionally provided, browsers that support accessibility features that allow for programmatic retrieval of object values will work with the application.
502.3.5 Modification of Values	Partially Supports	While not intentionally provided, browsers that support accessibility features that allow for programmatic modification of values will work with the application.
502.3.6 Label Relationships	Partially Supports	Form fields are displayed in a logical tab order and all information necessary to properly complete the form is viewable on the page or within the structural markup.
502.3.7 Hierarchical Relationships	Does not support	
502.3.8 Text	Partially Supports	Textual information can be provided through operating system functions, but some limitations exist for displaying text as rendered by the application. This may depend on the browser that is used to access the product. Any ability found supported with this is purely incidental.
502.3.9 Modification of Text	Partially Supports	While not intentionally provided, browsers that support accessibility features that allow for programmatic modification of text will work with the application.
502.3.10 List of Actions	Does not support	There is no common or application-wide way of programmatically determining a list of allowable actions.

502.3.11 Actions on Objects	Does not support	Not all objects can necessarily be acted on through assistive technologies.
502.3.12 Focus Cursor	Does not support	
502.3.13 Modification of Focus Cursor	Does not support	
502.3.14 Event Notification	Partially Supports	Not all user actions are covered
502.4 Platform Accessibility Features	Does not support	There is no in-application ability to manipulate or configure any of these factors.
503 Applications		
503.2 User Preferences	Not supported	The application does not provide these user preferences.
503.3 Alternative User Interfaces	Not supported	No alternative user interface is provided.
503.4 User Controls for Captions and Audio Description	Not Applicable	The product does not use audio
504 Authoring Tools	Not Applicable	The product is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Does not support	
602.3 Electronic Support Documentation	See [WCAG 2.0](#) section	See information in the WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Product support documentation is provided in PDF and HTML format, at no additional charge.

603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Supports	Tenable provides several support service options for end-users with disabilities, including email, telephone, instant messaging, and a web-based ticketing system.
603.3 Accommodation of Communication Needs	Supports	Tenable provides several support service options for end-users with disabilities, including email, telephone, instant messaging, and a web-based ticketing system.