Tenable announces the End of Support for the Chrome Browser Extension for Web Application Scanning (WAS). Customers will receive continued support through the Last Date of Support. Table 1 describes the end of life milestones and definitions for the impacted products.

Table 1. End of Support Milestones and Dates for the Chrome Browser Extension for WAS

Milestone	Definition	Date
End of Support Announcement Date	The date at which the end of support of a product or feature is distributed publicly.	February 1, 2024
Last Date of Support	The last date to receive product support. After this date, support is no longer available and the product is considered obsolete.	June 30, 2024

Product Migration Notes:

As of June 30th, 2024, the Chrome WAS extension will no longer be supported. As of June 2024, Google will be removing support for their v2 extension manifest, which the WAS browser extension leverages. They will begin disabling manifest v2 extensions during that time. For more information on their deprecation timeline, please see this update from Google. After its removal from the Chrome Web Store, the browser extension may cease working on customer web browsers depending on their browser configuration.

Tenable recommends that customers transition to the Selenium IDE Browser Extension, as it provides similar functionality.

Tenable Technical Support

Technical support is necessary to ensure your technical issues or usage questions are resolved in a timely manner. Tenable support experts are available 24 hours a day, 7 days a week, and are available via a variety of convenient methods, including the Tenable Support Portal, phone, email, and chat.

Customers with Tenable Technical Support are entitled to a number of predetermined technical support contacts who may: create cases, search the knowledge base, review product documentation, and download software updates. For more details, please refer to the Tenable Technical Support Guide.

Tenable Professional Services

Tenable offers a wide range of services programs to maximize the impact of your investment. With professional services from Tenable and our certified partners, you can reduce your IT risk quickly and achieve rapid time to value. From advisory workshops and quick deployment options to periodic health checks and custom services, we enable you to realize the full potential of your investment. Our team goes beyond basic installation services to partner with you, ensuring your success before, during and after deployment. For more information about Tenable Professional Services, refer to: https://www.tenable.com/services.

For More Information

Tenable Lifecycle Policy:
https://docs.tenable.com/PDFs/product-lifecycle-management/tenable-software-release-lifecycle-policy.pdf

For more information about the Tenable product offering, please visit the following pages:
Tenable.One: https://www.tenable.com/products/tenable-one
Tenable.asm: https://www.tenable.com/products/tenable-asm
Tenable.cs: https://www.tenable.com/products/tenable-cs
Tenable.io: https://www.tenable.com/products/tenable-io
Tenable Lumin: https://www.tenable.com/products/tenable-lumin
Nessus: https://www.tenable.com/products/nessus
Tenable.sc: https://www.tenable.com/products/tenable-sc
Tenable.ad: https://www.tenable.com/products/tenable-ad
Tenable.ot: https://www.tenable.com/products/tenable-ot
Tenable Core: https://docs.tenable.com/Core.htm