



Updated: September 10, 2024

Tenable announces the End of Life for Tenable Legacy Cloud Security. Customers will receive continued support through the Last Date of Support. Table 1 describes the end of life milestones and definitions for the impacted product(s). Table 2 lists the product SKU's impacted by this announcement.

Table 1. End of Life Milestones and Dates for Tenable Legacy Cloud Security.

Milestone	Definition	Date
End of Life (EoL) Announcement Date	The date at which the end of life notification of a product is distributed publicly.	April 1, 2024
Last Date to Renew	The last date a product can be renewed.	N/A, See Table 2.
Last Date of Support	The last date to receive product support. After this date, support is no longer available and the product is considered obsolete and no longer accessible. The product has reached End of Life.	September 30, 2024

Table 2. Impacted SKU's and Recommended Migration

SKU	Description	Recommended Replacement
TIO-CLS	Standalone Legacy Cloud Security	TCS-BAS (Standalone Cloud Security) or TIO-EP (Tenable One Standard) TONE-ENT (Tenable One Enterprise)
TIO-CLS-GS	Standalone Legacy Cloud Security - GSA	TCS-BAS-GS (Standalone Cloud Security) or TIO-EP-GS (Tenable One Standard) TONE-ENT-GS (Tenable One Enterprise)

Product Migration Notes:

- Customers currently using STANDALONE Legacy Cloud Security should move to the current version of Tenable Cloud Security. Please contact your CSM for more information.
- Customers currently using Legacy Cloud Security in Tenable One should begin using the current version of Tenable Cloud Security that is already available and provisioned in Tenable One. On the Last Day of Support, Legacy Cloud Security will be removed from the Tenable cloud platform.
- Customers currently using the Container Security feature from within Legacy Cloud Security should move to the new Workload -> Container Security functionality found in Tenable Cloud Security..

FAQs:

Q. We have data in Legacy Cloud Security, how long will that data be available?

A. Legacy Cloud Security data will be available for one year after the official EOL date - Sept 30, 2024. Please contact your CSM if access is required to retrieve data.

Q. We have configuration and data in Legacy Cloud Security. How can I migrate my data to the NEW Cloud Security offering?

A. There is no migration from Legacy Cloud Security to the current Cloud Security offering. Customers will need to start fresh with onboarding and configuration of Cloud Security. Contact your CSM for assistance.

Q. We are using the Container Security that is included with Legacy Cloud Security, is that End of Life also?

A. Yes. The entire suite of Legacy Cloud Security is End of Life. Those customers using the Container Security functionality built into Legacy Cloud Security should move to the Workload -> Container Security functionality found in Tenable Cloud Security. The new Cloud Security product includes new and improved Container Security functionality.

Tenable Technical Support

Technical support is necessary to ensure your technical issues or usage questions are resolved in a timely manner. Tenable support experts are available 24 hours a day, 7 days a week, and are available via a variety of convenient methods, including the Tenable Community Portal, phone, and chat.

Customers with Tenable Technical Support are entitled to a number of predetermined technical support contacts who may: create cases, search the knowledge base, review product documentation, and download software updates. For more details, please refer to the [Tenable Technical Support Guide](#).

Tenable Professional Services

Tenable offers a wide range of services programs to maximize the utility of your investment. With professional services from Tenable and our certified partners, you can reduce your IT risk quickly and achieve rapid time to value. From advisory workshops and quick deployment options to periodic health checks and custom services, we enable you to realize the full potential of your investment. Our team goes beyond basic installation services to partner with you, ensuring your success before, during and after deployment. For more information about Tenable Professional Services, refer to: <https://www.tenable.com/services>.

For More Information

For more information about the Tenable product offering, please visit the following pages:

Tenable Attack Surface Management: <https://www.tenable.com/products/tenable-asm>

Tenable Cloud Security: <https://www.tenable.com/products/tenable-cs>

Tenable One: <https://www.tenable.com/products/tenable-one>

Tenable Vulnerability Management: <https://www.tenable.com/products/tenable-io>

Tenable Lumin: <https://www.tenable.com/products/tenable-lumin>

Tenable Nessus: <https://www.tenable.com/products/nessus>

Tenable Security Center: <https://www.tenable.com/products/tenable-sc>

Tenable Identity Exposure: <https://www.tenable.com/products/tenable-ad>

Tenable OT Security: <https://www.tenable.com/products/tenable-ot>

Tenable Core: <https://docs.tenable.com/Core.htm>

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