

END OF SUPPORT FOR NESSUS AND AGENTS ON WINDOWS 32-BIT OPERATING SYSTEMS

Bulletin Date: July 9, 2025

Tenable announces the End of Life for Windows 32-bit support for Nessus and Nessus Agents. The last day to download the affected product(s) is August 26, 2025. Customers will receive continued support through the Last Date of Support. Table 1 describes the end of life milestones and definitions for the impacted products(s).

Table 1. End of Life Milestones and Dates for End of Life for Windows 32-bit support for Nessus and Agent

Milestone	Definition	Date
End of Support Announcement Date	The date at which the end of support of a product is distributed publicly.	July 9, 2025
Last Download Date	The date that marks the removal of the affected product from the Tenable Downloads page.	Aug 26, 2025
Last Date of Support	The last date to receive product support. After this date, support is no longer available and the product is considered obsolete.	October 14, 2025

Recommended Migration

For customers still hosting Windows 32-bit operating systems, Tenable recommends utilizing credentialed network scans for these hosts. For customers with Nessus scanners installed on 32-bit Windows hosts Tenable recommends migrating these instances to any other supported Operating System, as listed here:

https://www.tenable.com/downloads/nessus?loginAttempted=true

Product Migration Notes:

Please visit the following links for backup and restore instructions:

https://docs.tenable.com/nessus/Content/BackUpNessus.htm https://docs.tenable.com/nessus/Content/RestoreNessus.htm

FAOs:

• Why are we ending support for Windows 32-bit operating systems?

Microsoft will end mainline support for Windows 32-bit operating systems on October 14th, 2025.

• Will Tenable continue to support Windows 64-bit systems?

Yes, Tenable will continue to support 64-bit systems as long as Microsoft offers ESU support.

Tenable Technical Support

Technical support is necessary to ensure your technical issues or usage questions are resolved in a timely manner. Tenable support experts are available 24 hours a day, 7 days a week, and are available via a variety of convenient methods, including the Tenable Community Portal, phone, and chat.

Customers with Tenable Technical Support are entitled to a number of predetermined technical support contacts who may: create cases, search the knowledge base, review product documentation, and download software updates. For more details, please refer to the <u>Tenable Technical Support Guide</u>.

Tenable Professional Services

Tenable offers a wide range of services programs to maximize the impact of your investment. With professional services from Tenable and our certified partners, you can reduce your IT risk quickly and achieve rapid time to value. From advisory workshops and quick deployment options to periodic health checks and custom services, we enable you to realize the full potential of your investment. Our team goes beyond basic installation services to partner with you, ensuring your success before, during and after deployment. For more information about Tenable Professional Services, refer to: https://www.tenable.com/services.

For More Information

For more information about the Tenable product offering, please visit the following pages:

Tenable.One: https://www.tenable.com/products/tenable-one
Tenable ASM: https://www.tenable.com/products/tenable-asm

Tenable Cloud Security: https://www.tenable.com/products/tenable-cs

Nessus: https://www.tenable.com/products/nessus

Tenable SC: https://www.tenable.com/products/tenable-sc

Tenable Identity: https://www.tenable.com/products/identity-exposure

Tenable OT: https://www.tenable.com/products/tenable-ot

Tenable Core: https://docs.tenable.com/Core.htm

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