



Updated: 10/15/2025

Tenable announces the **End of Support for SMS Multifactor Authentication** on the Tenable SaaS platform. Customers will receive continued support through the last date of support. Table 1 describes the end of life milestones and definitions for the impacted products(s).

Table 1. End of Support Milestones and Dates for SMS Multifactor Authentication

Milestone	Definition	Date
End of Support Announcement Date	The date at which the end of support of a product is distributed publicly.	10/15/2025
Last Date of Support	The last date to receive product support. After this date, support is no longer available and the feature is considered obsolete.	12/31/2025

Why is support ending for SMS MFA?

In adherence to CISA’s Secure by Design principles, Tenable has pledged to improve security by:

- Supporting YubiKey to start with passkey support
- Phase out SMS based MFA
- Strong password controls

Please see the following blog [post](#) for more detail on Tenable’s CISA pledge.

As we end support for SMS-based MFA, there are two factor authentication options:

- Authenticator App (exists in the product today)
- YubiKey (coming soon)

FAQs:

Q: What alternatives are there to SMS MFA?

A: If requiring two factor authentication, please use the Authenticator App. If you have a YubiKey, Tenable will be announcing support for it shortly.

Q: What will happen after 12/31/2025 if I do not choose an alternate MFA option?

A: You will need to ask your admin to create a new login for you as SMS authentication will not be supported after this year.

Tenable Technical Support

Technical support is necessary to ensure your technical issues or usage questions are resolved in a timely manner. Tenable support experts are available 24 hours a day, 7 days a week, and are available via a variety of convenient methods, including the Tenable Support Portal, phone, email and chat.

Customers with Tenable Technical Support are entitled to a number of predetermined technical support contacts who may: create cases, search the knowledge base, review product documentation, and download software updates.

For more details, please refer to the [Tenable Technical Support Guide](#).

Tenable Professional Services

Tenable offers a wide range of services programs to maximize the impact of your investment. With professional services from Tenable and our certified partners, you can reduce your IT risk quickly and achieve rapid time to value. From advisory workshops and quick deployment options to periodic health checks and custom services, we enable you to realize the full potential of your investment. Our team goes beyond basic installation services to partner with you, ensuring your success before, during and after deployment.

For more information about Tenable Professional Services, refer to: <https://www.tenable.com/services>.

For More Information

For more information about the Tenable product offering, please visit the following pages:

Tenable One: <https://www.tenable.com/products/tenable-one>

Tenable ASM: <https://www.tenable.com/products/tenable-asm>

Tenable Cloud Security: <https://www.tenable.com/products/tenable-cs>

Nessus: <https://www.tenable.com/products/nessus>

Tenable SC: <https://www.tenable.com/products/tenable-sc>

Tenable Identity: <https://www.tenable.com/products/identity-exposure>

Tenable OT: <https://www.tenable.com/products/tenable-ot>

Tenable Core: <https://docs.tenable.com/Core.htm>