



Updated: 9/15/2025

Tenable announces the End of Life for the [Tenable.ot](#) for VR ServiceNow application. The last day to download the affected product(s) is 9/30/2025. Customers will receive continued support through the Last Date of Support. Table 1 describes the end of life milestones and definitions for the impacted products(s).

Table 1. End of Life Milestones and Dates for [Tenable.ot](#) for VR ServiceNow application

Milestone	Definition	Date
End of Life (EoL) Announcement Date	The date at which the end of life of a product is distributed publicly.	9/15/2025
Last Download Date	The date that marks the removal of the affected product from the Tenable Downloads page.	9/30/2025
Last Date of Support	The last date to receive product support. After this date, support is no longer available and the product is considered obsolete.	12/31/2025

FAQs:

Will there be any type of application to replace this functionality?

Not at this time, though we have longer term plans to streamline how all Tenable data can be synced to ServiceNow.

Will this affect the Tenable Assets Service Graph or Tenable for ITSM Apps?

No, these apps will continue to be supported and improved.

Will this affect the ServiceNow Vulnerability Response Integration with Tenable?

No, the ServiceNow built/supported VR app is completely stand-alone and will continue to function and be supported as always.

Tenable Technical Support

Technical support is necessary to ensure your technical issues or usage questions are resolved in a timely manner. Tenable support experts are available 24 hours a day, 7 days a week, and are available via a variety of convenient methods, including the Tenable Support Portal, phone, email and chat.

Customers with Tenable Technical Support are entitled to a number of predetermined technical support contacts who may: create cases, search the knowledge base, review product documentation, and download software updates.

For more details, please refer to the [Tenable Technical Support Guide](#).

Tenable Professional Services

Tenable offers a wide range of services programs to maximize the impact of your investment. With professional services from Tenable and our certified partners, you can reduce your IT risk quickly and achieve rapid time to value. From advisory workshops and quick deployment options to periodic health checks and custom services, we enable you to realize the full potential of your investment. Our team goes beyond basic installation services to partner with you, ensuring your success before, during and after deployment. For more information about Tenable Professional Services, refer to:

<https://www.tenable.com/services>.

For More Information

For more information about the Tenable product offering, please visit the following pages:

Tenable One: <https://www.tenable.com/products/tenable-one>

Tenable ASM: <https://www.tenable.com/products/tenable-asm>

Tenable Cloud Security: <https://www.tenable.com/products/tenable-cs>

Nessus: <https://www.tenable.com/products/nessus>

Tenable SC: <https://www.tenable.com/products/tenable-sc>

Tenable Identity: <https://www.tenable.com/products/identity-exposure>

Tenable OT: <https://www.tenable.com/products/tenable-ot>

Tenable Core: <https://docs.tenable.com/Core.htm>