Vulnerability Patching - Tenable Nessus, Nessus Network Monitor, Nessus Agents

Tenable is committed to keeping products up to date and free from defects and vulnerabilities. In keeping with the Tenable Vulnerability Management Policy, Nessus, Nessus Network Manager (NNM), and Nessus Agents leverage the following vulnerability patching process:

- Critical and High Vulnerabilities in final minor release of a major software version (for 18 months following the release of that minor version)
- Critical and High Vulnerabilities will be patched for 'n-2' releases for previously released and still supported minor versions of a current major release.
- Medium or Low level vulnerabilities will ONLY be patched as determined by the Tenable Information Security team.

Tenable Technical Support

Technical support is available to ensure your technical issues or usage questions are resolved in a timely manner. Tenable support experts are available 24 hours a day, 7 days a week, and are available via a variety of convenient methods, including the Tenable Community, phone, and chat.

Customers with Tenable Technical Support are entitled to a number of predetermined technical support contacts who may: create cases, search the knowledge base, review product documentation, and download software updates.

For more details, please refer to the Tenable Technical Support Guide.

Tenable Professional Services

Tenable offers a wide range of services programs to maximize the impact of your investment. With professional services from Tenable and our certified partners, you can reduce your IT risk quickly and achieve rapid time to value. From advisory workshops and quick deployment options to periodic health checks and custom services, we enable you to realize the full potential of your investment. Our team goes beyond basic installation services to partner with you, ensuring your success before, during and after deployment. For more information about Tenable Professional Services, refer to: https://www.tenable.com/services.

For More Information

Tenable Lifecycle Policy Link

For more information about the Tenable product offering, please visit the following pages:
Tenable.One: https://www.tenable.com/products/tenable-one
Tenable Attack Surface Management: https://www.tenable.com/products/tenable-asm
Tenable Cloud Security: https://www.tenable.com/products/tenable-cs
Tenable Vulnerability Management: https://www.tenable.com/products/tenable-io
Tenable Nessus: https://www.tenable.com/products/nessus
Tenable Security Center: https://www.tenable.com/products/tenable-sc
Tenable Identity Exposure: https://www.tenable.com/products/tenable-ad
Tenable OT Security: https://www.tenable.com/products/tenable-ot
Tenable Core: https://docs.tenable.com/Core.htm