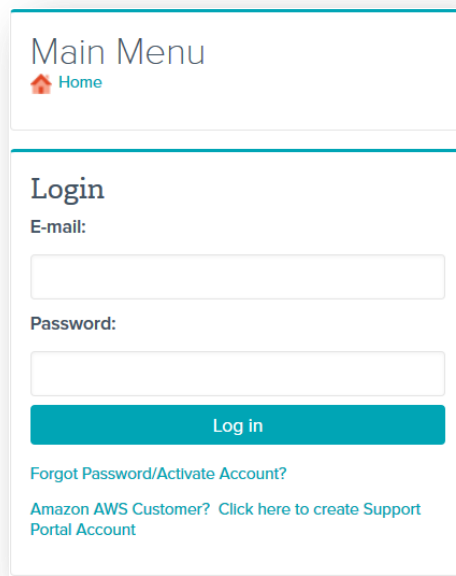


How to Set your Hostname and Receive a Pre-Payment Key

Access your Tenable Support Portal: <https://support.tenable.com/>



Main Menu
Home

Login

E-mail:

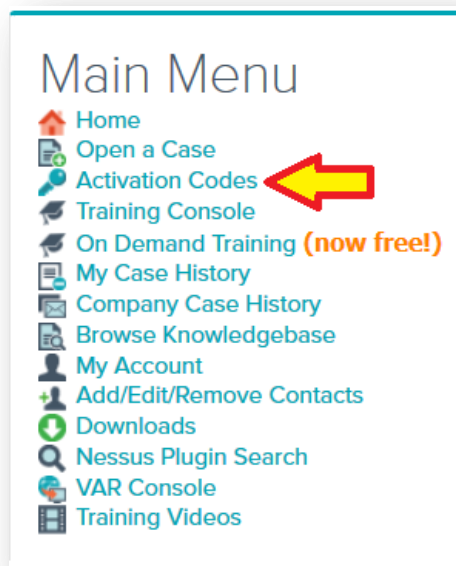
Password:

Log in

[Forgot Password/Activate Account?](#)

[Amazon AWS Customer? Click here to create Support Portal Account](#)

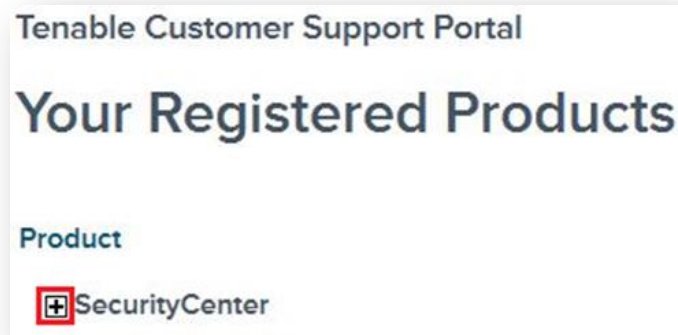
Select "**Activation Codes**" from the main menu:



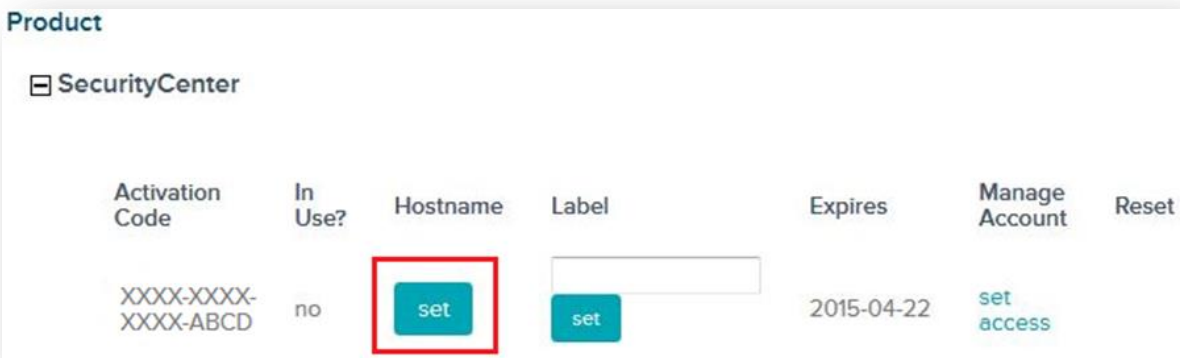
Main Menu

- Home
- Open a Case
- Activation Codes**
- Training Console
- On Demand Training (now free!)
- My Case History
- Company Case History
- Browse Knowledgebase
- My Account
- Add/Edit/Remove Contacts
- Downloads
- Nessus Plugin Search
- VAR Console
- Training Videos

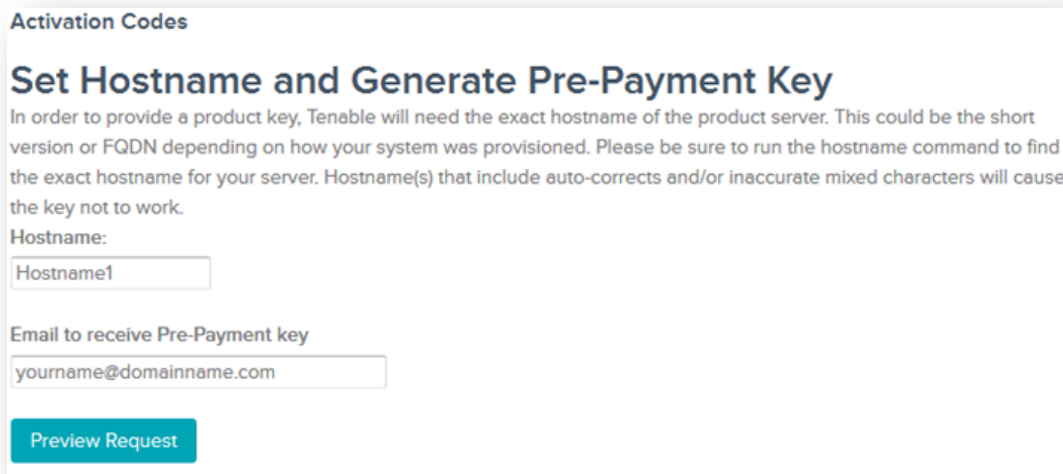
Click on the “+” to display the product information:



Click on the “set” button under the Hostname column to enter the hostname:



On the Set Hostname and Generate Pre-Payment Key page enter your exact hostname and choose where the key will be emailed and click on the “**Preview Request**” button:






Enter your first and last name and agree to the terms to set the hostname and receive the pre-payment key:


Submit Hostname and Generate Pre-Payment Key

Customer ID: _____
Company: _____
User: yourname@domainname.com
Product: SecurityCenter (XXXX-XXXX-XXXX-ABCD)
Hostname: Hostname1

Please enter your name to submit this request:

First Name: 
Last Name: 

 I certify that this copy of **SecurityCenter** will only be operated on a single host and continue to be governed by the [Software License Agreement](#).

 I certify that I am authorized as a representative of my company to make changes to the account and therefore approve the hostname change and verify the accuracy of the hostname

When the hostname is submitted you will receive a confirmation page and the key will be sent to the email address entered:

Activation Codes

Pre-Payment Key Created

A Pre-Payment key has been generated and mailed to yourname@domainname.com.

Product Code: XXXX-XXXX-XXXX-ABCD
Hostname: Hostname1
Request Submitted By: yourname@domainname.com
Submitted On: 2014/04/24
Requested By: Your Name

[Return to Activation Codes](#)

Read more about the Tenable Support Portal here:

<http://www.tenable.com/whitepapers/tenable-network-security-support-portal>

About Tenable Network Security

Tenable Network Security transforms security technology for the business needs of tomorrow through comprehensive solutions that provide continuous visibility and critical context, enabling decisive actions to protect your organization. Tenable eliminates blind spots, prioritizes threats, and reduces exposure and loss. With more than one million users and more than 20,000 enterprise customers worldwide, organizations trust Tenable for proven security innovation. Tenable's customers range from Fortune Global 500 companies, to the U.S. Department of Defense, to mid-sized and small businesses in all sectors, including finance, government, healthcare, higher education, retail, and energy. Transform security with Tenable, the creators of Nessus and leaders in continuous monitoring, by visiting tenable.com.