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Introduction

This document describes the installation and operation of the **Tenable Appliance**. The Tenable Appliance is a browser-managed application that hosts various Tenable enterprise applications including Nessus, SecurityCenter (SC), and the Passive Vulnerability Scanner (PVS). A link is provided for the Log Correlation Engine (LCE) application, which will be available in a future release.

The Tenable Appliance is available as either a Virtual Machine download or as a physical hardware appliance. The functionality is nearly identical for both, but there are some differences in the installation. Applications are available for installation on an as-needed basis on the appliance and may be enabled or disabled conveniently under one platform. Please email any comments and suggestions to support@tenable.com.

Abbreviations

The following abbreviations are used throughout this documentation:

- **LCE** - Log Correlation Engine
- **PVS** - Passive Vulnerability Scanner
- **SC** - SecurityCenter
- **VM** - Virtual Machine
- **SSL** - Secure Sockets Layer

Tenable Appliance Platform

The Tenable Appliance VM is available for Microsoft’s HyperV platform, VMware Server, VMware Player, VMware ESX, VMware Workstation, and VMware Fusion (http://vmware.com/) and may be downloaded from the Tenable Support Portal located at https://support.tenable.com/. The Tenable Appliance is also available as Series 100, 200, or 300 hardware models, which can be obtained by contacting sales@tenable.com.

Skill Requirements

It is recommended that the Tenable Appliance be configured by personnel familiar with the Nessus vulnerability scanner, Tenable Enterprise Solutions (SC, LCE, and PVS), and the organization’s security
policies and procedures. If training is required for Nessus or Tenable Enterprise Solutions, please visit: http://tenable.com/training/.

When using the VM version of the appliance, some general knowledge of the Virtual Machine platform being used is required.
Tenable VM Appliance Installation

This section describes the installation steps for the Tenable VM Appliance. If you have purchased the Tenable Hardware Appliance, please refer to the section titled "Tenable Hardware Appliance Installation".
VM Image Prerequisites

Before beginning installation, please be sure to have a host system with the following resources available:

- A system with the ability to run a VM image and at least 4 GB of assigned memory.

  The needed assigned memory for a VM image will vary depending on the Tenable applications enabled. Please refer to the installation documentation for the individual applications for memory recommendations and adjust the VM memory setting as appropriate.

- At least 6 GB of free disk space to accommodate the base VM image. If you choose to increase the VM disk size make sure the extra space is available on the VM host system.

- At least one IP address for the appliance. By default, the VM appliance will obtain an IP address from a DHCP server, if one is available. Otherwise, a fixed address, netmask, and optional gateway may be assigned during the installation process. If there is a DHCP server available, but a static IP address is to be assigned, this may be set during the configuration process. Using multiple addresses allows for multi-homing the appliance on different network segments to cut down on the network load.

  As with any security management device, a static IP address (assigned manually or via DHCP) is recommended for use on the appliance network interfaces.

Along with the IP address, the following values must be configured for the Tenable VM Appliance to be network accessible:

- The network subnet mask for the appliance.

- The IP address of the Default Gateway for the appliance (if applicable).

- The IP addresses of the DNS servers for the appliance (if applicable).

- A hostname for the appliance.

  It is necessary to have a hostname available to assign to the appliance during installation to ensure the SSL certificate is generated properly. The appliance ships with the default hostname of “tnsappliance”. Whenever the hostname is changed, a new server certificate will be generated and the device will require a reboot.
Security Considerations

When deploying the Tenable Appliance in an external or untrusted environment, it is strongly recommended that additional security precautions be taken to protect the device from attack and illicit use. Consider implementing the following recommendations:

- Use a signed SSL Certificate from a trusted and reliable Certificate Authority.
- Configure user rules that restrict scanning to IP addresses they are permitted to scan. Adopt a “default deny” policy for user roles and scanning activity.
- When configuring the device via the web interface, avoid using a web proxy or other device that may assist a third party in obtaining sensitive information.
Obtaining the Tenable VMware Virtual Machine Image

The Tenable Appliance VM is available for VMware Server, VMware Player, VMware ESX, VMware Workstation, and VMware Fusion (http://vmware.com/) and can be downloaded from the Tenable Support Portal. Nessus, SecurityCenter, and PVS applications are currently available on the appliance with LCE to be released in the future.

The Tenable VMware image for VMware Server, VMware Fusion, VMware Workstation, VMware ESX server, and VMware Player is provided as an .ova file with the OS and applications in a 64-bit version with a filename in the format similar to the following:

TenableAppliance-VMware-4.1.0-64bit.ova

It may take several minutes to download the files depending on your Internet connection speed.

Launch the VMware program and import the TenableAppliance-VMware-4.1.0-64bit.ova file that was downloaded. Adjust the default VM settings as needed for the local environment. The boot process will be displayed in the VM console window when started. Note that it may take several minutes for the application services to start. Once the boot process is complete, a console screen will be displayed as follows:

Please refer to the "Configuration and Operations" section for instructions on configuring the appliance.
The following VMWare products work with the Virtual Appliance - Hyper-V Hardware version 1, ESX 5.0 or later, most current versions of VM Player or VM Fusion
Obtaining the Tenable Hyper-V Virtual Machine Image

The Tenable Appliance VM is available for Microsoft’s Hyper-V server (http://www.microsoft.com/hyper-v-server/) and can be downloaded from the Tenable Support Portal. Nessus, SecurityCenter, and PVS applications are currently available on the appliance with LCE to be released in the future.

The Tenable Hyper-V image for Microsoft’s Hyper-V server is provided as a .zip file in a 64-bit version with a filename in the format similar to the following:

TenableAppliance-HyperV-4.1.0-64bit.zip

It may take several minutes to download the files depending on your Internet connection speed.

Once it has been downloaded, extract the file using an unzip utility. The zip file contains two files: OS.vhd and Data.vhd. These are the virtual hard disks to be used when creating a new hypervisor instance. During the creation, select the OS.vhd as the initial hard drive. Once created, and prior to the initial launch, edit the settings and add the Data.vhd as an additional hard disk. It may be desirable to expand the size of the Data.vhd at this time. If snapshots are associated with the disk, it may not be expanded.

Start the virtual machine. The boot process will be displayed in the VM console window. Note that it may take several minutes for the application services to start. Once the boot process is complete, a console screen will be displayed:

![Tenable Appliance Console](image)

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Please refer to the "Configuration and Operations" section for instructions on configuring the appliance.
VM Upgrade Compatibility

The matrix below displays the Tenable Appliance versions and the corresponding product versions supported.

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<tr>
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</tr>
<tr>
<td>3.7.0</td>
<td>5.0.1</td>
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<td>4.2.1</td>
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<tr>
<td>3.8.0</td>
<td>5.0.2</td>
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<td>4.4.0</td>
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<tr>
<td>3.9.0</td>
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<td>4.2.1</td>
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<td>3.10.0</td>
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<td>4.2.1</td>
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<tr>
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<td>5.2.0</td>
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<td>4.4.0</td>
<td>4.2.1</td>
</tr>
<tr>
<td>4.1.0</td>
<td>5.3.1</td>
<td>6.5.6</td>
<td>5.0.0</td>
<td>4.2.2</td>
</tr>
</tbody>
</table>

- Contact customer support for updating versions older than 2.2.0.
- Tenable Appliance 2.2.0 must be installed to import older Appliance versions (to preserve old data).
Tenable Hardware Appliance Installation

This section describes the installation process for the Tenable Appliance hardware.

- Prerequisites
- Unpacking the Box
- Rack Mount Instructions
- Hardware Specifications
- Hardware Features
- Network Connections and Initialization
- Obtaining and Installing Updates for Tenable Appliance
Prerequisites

The Tenable Hardware Appliance must be installed by personnel able to configure IP addresses and perform basic networking tests using tools such as **ping** and **traceroute** to verify connectivity.

Before beginning installation, please be sure to have the following hardware and information available:

- At least one static IP address for the appliance (not required where DHCP will be used)
- The network subnet mask for the appliance
- The IP address of the Default Gateway for the appliance (if applicable)
- The IP address of the DNS servers for the appliance (if applicable)
- A hostname for the appliance
- A VGA monitor and USB keyboard

It is recommended that the appliance be assigned a dedicated IP address so it can be more easily identified and whitelisted by devices such as firewalls and other security tools.

It is necessary to have a hostname available to assign to the appliance during installation to ensure the SSL certificate is generated properly. The appliance ships with the default hostname of **“tnsappliance”**. If this is changed, a new server certificate will be generated automatically, requiring a reboot.
Unpacking the Box

While unpacking the box that the appliance is shipped in please be sure to identify the following contents:

- Tenable Appliance
- Power Cable
- Rack Mount Kit
- Paper Documents:
  - Quick Start Guide
  - Rack Mount Instructions (inside the rack mount kit)

Either a straight-through or crossover cable can be used for appliance configuration because the appliance uses Auto-MDIX for link type determination.
Rack Mount Instructions

Follow the rack mount instructions provided in the Rack Mount Kit box to mount the appliance in your cabinets after you have completed installation and verified that the appliance is functioning properly.
## Hardware Specifications

<table>
<thead>
<tr>
<th>Specifications</th>
<th>Series 100</th>
<th>Series 200</th>
<th>Series 300</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor(s)</td>
<td>1 (Quad-Core) Xeon E5-2407 2.4GHz/6.4 GT/s/10MB</td>
<td>1 (Eight-Core) Xeon E5-2450v2.5GHz/8 GT/s/20MB</td>
<td>1 (Ten-Core) E5-2470V2 2.4 Ghz, 8 GT/s, 25MB Cache</td>
</tr>
<tr>
<td>Memory</td>
<td>8 GB</td>
<td>16 GB</td>
<td>16 GB</td>
</tr>
<tr>
<td>RAM</td>
<td>DDR3-1600</td>
<td>DDR3-1600</td>
<td>DDR3-1600</td>
</tr>
<tr>
<td>Disk(s)</td>
<td>1x1TB 7200 RPM 128MB Cache SATA 6.0Gb/s - No RAID</td>
<td>2x1TB 7200 RPM 128MB Cache SATA 6.0Gb/s - RAID1 (1TB Usable)</td>
<td>2x1TB 7200 RPM 128MB Cache SATA 6.0Gb/s - RAID1 (1TB Usable)</td>
</tr>
<tr>
<td>Network Interfaces</td>
<td>4 Ports Quad Port Intel Gb Ethernet</td>
<td>4 Ports Quad Port Intel Gb Ethernet</td>
<td>4 - Intel Gb Ethernet Ports 2 - Intel 10GbE Ethernet Ports</td>
</tr>
<tr>
<td>Power Supply</td>
<td>Dual 450-watt, redundant PFC</td>
<td>Dual 450-watt, redundant PFC</td>
<td>Dual 450-watt, redundant PFC</td>
</tr>
<tr>
<td>Chassis</td>
<td>1U Rack Chassis 21&quot; depth; 28 lbs</td>
<td>1U Rack Chassis 21&quot; depth; 29 lbs</td>
<td>1U Rack Chassis 21&quot; depth; 29 lbs</td>
</tr>
<tr>
<td>Intended</td>
<td>Nessus, SecurityCenter, and PVS (Single Application)</td>
<td>Nessus, SecurityCenter, and PVS</td>
<td>Nessus, SecurityCenter, and PVS</td>
</tr>
</tbody>
</table>
This section describes the hardware features of the Series 300 Tenable Appliance.

The Series 300 Tenable Appliance comes with a dual hard drive RAID 1 configuration. In the event of a hard drive failure, the appliance will emit a constant beeping sound. This does not necessarily indicate total system failure since the configuration is mirrored, but it is recommended that Tenable Support be contacted immediately to resolve the issue.
Network Connections and Initialization

The hardware appliance comes with a pre-assigned IP address of 192.168.168.21. Web configuration takes place using this IP address or one assigned via the appliance console. Initialize and access the appliance console as follows:

- Plug a network-enabled cable into the NIC5 port of the appliance.
- Connect a monitor and USB keyboard to the “Video” and USB port connectors of the appliance.
- Connect the provided power cables to the AC power receptacle and to a suitable AC power source and turn on the appliance.
- Once the system has booted and initialization is complete, a text-based console screen is displayed with a number of options including: “Appliance Information”, “Configure IP Address”, “Ping IP Address”, “Revert to Factory Defaults”, “Shutdown Appliance”, and “Restart Appliance”.

The hardware appliance will not accept a DHCP address until it has been configured to do so via the web configuration interface.

Note the additional option (available only on the Tenable Hardware Appliance) to “Revert to Factory Defaults”. This option wipes out all previous configuration settings.

- Choose “Configure IP Address” to enter the static IPv4 or IPv6 address that will be used for web configuration along with the gateway and DNS addresses (if applicable).
No further steps are required from the console although it can be used to display appliance information, reconfigure the static IPv4 and IPv6 address on the first Ethernet device NIC1, ping an IPv4 or IPv6 address or hostname, revert the appliance to factory defaults, shut down, and restart the appliance.
Configuration and Operations

Many of the configuration changes that are made via the Appliance web interface will not take effect until the corresponding service is restarted. For example, changing the XMLRPC port used by PVS from “8835” to another port will modify the configuration file; however, the “Restart PVS” button on the same page must first be clicked before the changes take effect (even though the page does not explicitly say a restart is required). This applies to most application-specific configuration items and is good practice when making configuration changes on the Tenable Appliance.

The Tenable Appliance configuration procedure is similar for both the VM and hardware appliances. The console screen enables you to display information about the appliance, configure a static IPv4 or IPv6 address, ping an IP address or hostname, revert to factory defaults (hardware appliance only), and shut-down/restart the appliance. All other functions are performed through the web browser interface.

When the Tenable VM Appliance is first booted, the system will attempt to obtain an IP address via DHCP. When the Tenable Hardware Appliance is first booted, a static IP address of 192.168.168.21 is configured by default. If you want to change this IP address via the web interface, follow the directions in the “Interfaces” section.

If an IPv4 or IPv6 address is configured from the console using the “Configure IP Address” option, the appropriate IP Address, Netmask or Prefix, and Gateway addresses must be known to properly configure the settings. A DNS server is required only if further configuration of the networking will not be performed via the web interface. Once entered, you will be asked to confirm your entries. Selecting the default of ‘N’ will abort the changes, while ‘y’ will accept the changes. This applies the settings to the NIC 1 (NIC 5 for Series 300) interface and will set the listening port for the appliance interface to the default of 8000. Only an IPv4 or IPv6 address may be configured at the console for connecting to the appliance. More detailed configurations must be made from the web interface.

```
IP Address/Prefix or IP Address/Netmask: 192.168.150.145/255.255.255.0
Gateway: 192.168.150.1
DNS Server: 192.168.150.10

You entered
IP Address: 192.168.150.145/255.255.255.0
Gateway: 192.168.150.1
DNS Server: 192.168.150.10

Is this correct [yN]?
```
To confirm that the correct IP address was set, use the arrow keys to highlight “Appliance Information” and press the “Enter” key. This will display information similar to the following:

```
Press Esc to close window.
```

If the console display becomes unreadable for any reason (e.g., diagnostic or log messages), use Ctrl-L (hold down “Ctrl” while pressing the “L” key) to refresh.

Using a web browser, enter the URL displayed under “Appliance Information”. For example, the URL in the example above for IPv4 is “https://192.168.133.136:8000/” and IPv6 is https://[fe80::20c:29ff:fe29:9147]:8000/. Note that when using a link-local IPv6 address the NIC identifier must be used at the end of the IPv6 address.

By default, the appliance uses a self-signed SSL certificate that may display a warning in your web browser indicating “the site’s security certificate was not issued by a trusted Certificate Authority (CA)”. During the initial installation, such errors may safely be ignored. You will be able to upload a cus-
tom certificate during configuration later. See the “Administration Tab” section for details on how to perform this action.

Once the administrative web interface is loaded, a license screen will be displayed as shown below:

Please be sure to read all the information in the License Agreement before proceeding with the installation. A text or PDF version of the license can be downloaded and saved, if desired.

Click on the “Accept License Agreement” button to proceed with the installation, or the “Shutdown” button to shut down the appliance without accepting the license.
Set Admin Password

Once you have accepted the license, the next screen prompts you to create a password for the admin user. This password can be changed at a later time and additional users can be added as required:

After setting the password you will be presented with a login dialog. Log in with the username and password you just created to continue. The Administration page allows for the creation of additional users and the removal of the admin user.

After the admin password is set, you will be prompted to log in:

The authentication dialog box will look different depending on the web browser and theme used.

The Tenable Appliance interface limits the number of failed login attempts. After several unsuccessful attempts, the IP address will be blocked from further login attempts for a period of ten minutes.
The QRCode image of Recovery Secret page is displayed when you first log in. While not mandatory, scanning the image or entering the text of the recovery secret to your HOTP program will provide a method to reset your password if lost or forgotten utilizing a onetime password. Once your HOTP software is set up to provide a password, enter the code and click the “Check” button to confirm the correct code is generated. For more information about the HOTP functionality, please review the Appliances Management Interface Users section later in this document.
Configuration/Operations Tab

Each page of the Tenable Appliance displays the following navigation tabs:

- Appliance
- Administration
- Backup
- Networking
- Applications
- Logs
- Support

Appliance configuration options are set through the “Networking”, “Backup”, and “Administration” pages. Application configuration options are available through the “Applications” page. The “Appliance”, “Logs”, and “Support” options are used to obtain more information about the appliance and its underlying applications. The “Log Out” option appears on each page and will close the current session and return the user to the login page.
Appliance Tab

The “Appliance” tab, shown above, enables you to view application version and license information, network interface status, and other information about the appliance at a glance. There are three sections under this tab: “Application License Information”, “Appliance Information”, and “Version Information”.

Application License Information

The information provided in this section displays a summary of the license information for the installed Tenable software. This provides a quick reference list to the current license status. This section is not displayed if there are no applications installed.

Appliance Information
This section contains a variety of information pertinent to your particular appliance configuration including current date/time as seen by the appliance, system uptime, hostname, disk utilization, Ethernet interface links, installation date, admin user password creation date, and the date the license was accepted. The “Interface” text contains clickable links that navigates to the “Networking” tab configuration.

The “Installed” date information is the date the appliance software was installed (or reinstalled), not the date of the local appliance deployment.

Version Information

This section contains the Support ID (may read “No Asset Tag” on the VM Appliance) and the current versions of the base appliance and all installed applications. This information is important when contacting Tenable Support.
Hardware Migration

The following information provides steps for the Tenable Appliance hardware migration.

The system must meet the following criteria before migration begins.

- The current Hardware Appliance must be upgraded from 3.8.0 to 3.10.1 using the supported upgrade path.
- A full system backup and download of the backup should occur before running the script `Hardware-Migration-4.1.0.tar.gz`
- You must manually record hostname and networking configurations. (These are not retained after migration has completed.)

**Note:** If you don’t know your Security Center hostname or any specific routing or network settings there could be application issues. Certificate information isn’t maintained for the Appliance.

The following states what happens as part of the migration script (`Hardware-Migration-4.1.0.tar.gz`).

**Note:** You must reboot after backup.

1. Download the `Hardware-Migration-4.1.0.tar.gz` script and the Tenable Appliance-4.1.0-6-update.tar files from [https://support.tenable.com](https://support.tenable.com) under the Tenable Appliance 4.1.0 Images section of the downloads page.
2. Take a full system backup.
   
a. Navigate to the **Backup** tab.

b. Verify that the **Take Backup of** field is set to **Whole Appliance**.

c. Click the **Take Backup** button.
d. On the new page that appears, click on **Take Backup**, again.

e. When the backup completes, scroll down to the **Available Backups** section under the **Backup** tab. Click the **Download Backup** button and store it to a safe location.
3. Upload the Migration Script.
   a. Click on the Administration tab. In the Update Appliance section, select Choose File and browse to locate the Hardware-Migration-4.1.0.tar.gz file previously downloaded from the Tenable Support site in step one.
   b. Click the Apply Update button.
c. After the support script uploads, click the **Perform Action** button.

**Note:** This may take a significant amount of time.

d. After the migration completes, a confirmation message displays at the top of the page.
e. Navigate back to the **Administration** tab. Click the **Restart Appliance** button then click **OK** to confirm the restart.

4. **Factory reinstall.**
   a. When the Appliance restarts, the boot cycle will reinstall the Appliance image. This is normal.
**Note:** The running post-installation scripts portion of the install may take a significant amount of time. The Appliance may restart several times during this cycle.

b. If the Appliance previously had a statically assigned IP address, log on to the local console for the Appliance and select **Configure IP Address** on the main menu to reset the IP address, default gateway, and DNS server IP addresses. (Log on is done after the Appliance restarts the Tenable Network Security console screen.)

**Note:** The IP address should be entered in CIDR, (i.e. 1.2.3.4/24) or decimal (i.e. 1.2.3.4/255.255.255.0) format.
c. If the previously recorded hostname is different from the default, open a web browser and navigate to the **Networking** tab. Change the default hostname to the correct hostname and click the **Set Hostname** button.

![Set Hostname](image)

**Web Server Listening Port**

Current hostname: TA-r11-6x6

New hostname: TA-r11-6x6

Set Hostname

---

d. After setting the new hostname, a message will display stating the Appliance must be restarted.

![Restart Message](image)

**Web Server Listening Port**

Current hostname: TA-r11-6x6

New hostname: TA-r11-6x6

Set Hostname

---

e. Click on the **Administration** tab and click the **Restart Appliance** button, then click **OK** to confirm.
f. Once the Appliance restarts, click on the **Backup** tab. Scroll to the bottom of the page and confirm that **Restore** is set to **Whole Appliance**. Next, click **Browse** to locate the backup file created in step two above.

The application data will be available after migration and can be restored to the new version of the software.
Note: It is strongly recommended to backup again post migration script.
Administration Tab

The Administration tab provides several options to customize the Appliance for your environment and is divided into three sections – Updates, System, and Web Interface.
Updates

Update Appliance

Updates can be downloaded from the Tenable Support Portal located under Updates on the Tenable Appliance download page. The update(s) should be stored locally before performing the installation. Update packages can be applied to either the hardware or VM version of the appliance, unless otherwise noted.

To apply the update, go to the location where the update file was saved and click Apply Update. A green banner will display if the update is successful. A red banner will display if the update is unsuccessful stating the problem that caused the error.

The update can be confirmed by viewing the version information in the Appliance tab.

Update Availability Detection

The Appliance has the ability to check for updates. When an update has been detected, a banner will appear at the top of the interface until it is installed.
The check can run automatically on a regular schedule or instantaneously, when a user clicks the Check for Updates button. It is set to check automatically once per day by default. Using the drop-down menu, the automatic check option may be set to on a regular schedule or never. Click the Configure Automatic Update Detection button to set up automatic checks.

In addition, an HTTP proxy may be configured. This proxy setting only applies to the Update Availability Detection option.
# System

## Restart/Shutdown Appliance

- Restart Appliance
- Shutdown Appliance
- Restart Appliance Services

## Configure Clock Settings

<table>
<thead>
<tr>
<th>Setting</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time Zone</td>
<td>America/New_York</td>
</tr>
<tr>
<td>NTP Local Reference Clock</td>
<td>On, Off</td>
</tr>
<tr>
<td>Ignore NTP Requests</td>
<td>On, Off</td>
</tr>
<tr>
<td>Custom NTP server(s)</td>
<td>server 0.centos.pool.ntp.org iburst&lt;br&gt;server 1.centos.pool.ntp.org iburst&lt;br&gt;server 2.centos.pool.ntp.org iburst&lt;br&gt;server 3.centos.pool.ntp.org iburst</td>
</tr>
</tbody>
</table>

- Submit Clock Settings
- Synchronize Time

## Configure SNMP Agent Settings

- SNMP Agent is currently: Stopped
- Enable SNMP Agent
- Disable SNMP Agent
  
  **All fields are required**

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>SNMP Community</td>
<td>tsnappliance</td>
</tr>
<tr>
<td>System Contact</td>
<td>contact not yet configured</td>
</tr>
<tr>
<td>System Location</td>
<td>location not yet configured</td>
</tr>
</tbody>
</table>

- Submit SNMP Settings

## System Log Forwarding

Enter lines to be added to the syslog configuration. Only forwarding entries will be accepted.

- Configure System Log

---

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Restart/Shut Down

This section allows the shutdown or restart of the Appliance from the web interface rather than the console. In addition, Restart Appliance Services may be chosen to restart only the appliance web server, NTP service, and Tenable applications being hosted on the appliance.
Configure Clock Settings

The appliance clock settings, including time zone and custom NTP server, are customized from the “Configure Clock Settings” section.

Time Zone

The drop-down menu next to the “Time Zone:” box allows you to select from all available time zones. By default, the appliance will be set to the “America/New_York” time zone.

NTP Local Reference Clock

When set to “On”, the NTP service will utilize the local clock as a time reference when external time sources are unavailable. Due to the nature of VM environments, when the appliance is run as a VM, it is recommended to turn this option off. When running and enabled on the hardware version of the appliance, this option can be useful to maintain accurate time.

Ignore NP Requests

Enabling this option prevents the NTP service from responding to time requests made from other devices on the network. It is recommended to enable this option in most hardware environments, and particularly when run as a VM guest.

Custom NTP Servers

The Tenable Appliance is configured with a built-in NTP client that, by default, synchronizes with public NTP servers from NTP.org. In most environments this will be modified to use an NTP server on the local network to ensure time is accurate with the appliance’s peers. To modify the NTP servers, enter the IP address or FQDN in the field provided. Standard `ntp.conf` server configuration lines may be used for server entries. Once the appropriate settings for the environment have been selected, click on “Submit Clock Settings” for the changes to take effect and initiate the first synchronization with the updated settings.

Configure SNMP Agent Strings

When monitoring the appliance via SNMP, there are three settings to be configured: “SNMP Community”, ”System Contact”, and ”System Location”. Once set to the desired configuration, select the
“Submit SNMP Settings” button to apply the new settings. If the SNMP agent is enabled, the service will restart and enable them. Selecting the “Enable SNMP Agent” or “Disable SNMP Agent” will perform the appropriate action for the agent.
Configure SNMP Agent Strings

When monitoring the appliance via SNMP, three settings must be configured – **SNMP Community**, **System Contact**, and **System Location**. After the information is entered, click **Submit SNMP Settings** to apply the new settings. If the SNMP agent is enabled, the service will restart and enable them. Selecting **Enable SNMP Agent** or **Disable SNMP Agent** will perform the appropriate action for the agent.
System Log Forwarding

This option allows users to add configuration lines to the `syslog` configuration. Only forwarding entries are allowed. An example `syslog` configuration line would be:

```
*.err @192.168.0.12
```

The setting, above, sends `syslog` messages with a priority of “error” (or higher) to a system with the IPv4 address of 192.168.0.12 (change this IP address to that of your `syslog` server). After entering the desired value, click **Configure System Log**.
Web Interface

Appliance Management Interface Users

Set Password for: New User
Username:
Password:
Confirm Password:

If you have recorded the recovery code for your account, you can use it to reset your password.

Add User  Set Password  Setup Recovery Secret  Delete User

Configure Response Headers

Content-Security-Policy: Enabled
X-Frame-Options: Enabled - deny
Submit Response Header Settings

Configure Website SSL Certificate

Certificate Subject: tnsappliance
Certificate Issuer: tnsappliance
Not Valid After: Thu Jan 26 2017, 5:39 AM GMT
Server Certificate: Browse... No file selected.
Server Key: Browse... No file selected.
Files below are optional
Intermediate Certificates: Browse... No file selected.
Custom Root CA Certificate: Browse... No file selected.
Install Server Certificates  Remove Server Certificates

Generate Certificate Signing Request (CSR)

Log Out Redirection URL

Restrict Console Operations

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Appliance Management Interface Users

New and existing Appliance users are managed through the Appliance Management Interface Users. First, select the user to modify by selecting the drop-down box next to Set Password for. If the user is a new user, make sure New User is selected. Next, fill out the relevant details for the username and password fields. Finally, choose the button pertinent to the operation being performed. Available buttons include Add User, Set Password, and Delete User. After successful completion, a green box is displayed at the top of the screen describing the status and details of the operation.

When the Restrict Console Operations option is enabled, an additional drop-down item, Console Only User, is displayed. When set to Yes the new user can only control protected console options. The user cannot log into the web management interface of the appliance. When set to No the indicated user can control the protected console options and log into the web management interface of the Appliance.
Recovery Code Link

The Recovery Code link displays a page that enables use of the HMAC-Based One Time Password (HOTP) authentication to change the Appliance login password when it has been forgotten and the user is unable to log in.

The first step requires the user to download an HOTP supported application on a device. Once installed, select the recovery code link in the Tenable Appliance interface to display the information required to set up the Appliance’s HOTP information on the device. Only the recovery page for the logged-in user will display. There are two different methods for entering the information.

The first method on the page is the QRC ode Image of Recovery Secret. Scan the QRC ode image with the HOTP application. The HOTP application will display information about the new credentials.
The second method is to manually enter the information supplied in the Text Entry of Recovery Secret section. Depending on the application used, you will need to enter one or more pieces of the supplied information. Select Counter or Key based if/when asked during the manual account setup. The Counter field displayed indicates the number of times the user has reset the recovery secret. A new recovery secret can be created for the user if the HOTP device should become compromised. As the compromised user, select your own username from the drop-down and enter your password in both the password and confirm password fields. Then, click Setup Recovery Secret to generate a new recovery code. A green banner will display indicating the change succeeded or a red banner will display indicating failure with a note indicating the incorrect information.

To confirm the HTOP application is configured correctly, generate a code from your software and enter it in the Enter a code from your software field and click Check. Entering the correct value will display the correct token and a message to validate success. Entering an incorrect value will produce an error message and the page will have to be reloaded. Entering an invalid code will cause the field to turn red; you will have the option to enter the code again.

If the password is lost and must be changed, navigate to https://<IP address or host-name>:8000/password. On this page, enter your username, the new password to associate with your account, and three of the codes in sequential order as provided by your HOTP application.

Whenever the password is changed, a new recovery code is generated. The HOTP program must be updated as the previous HOTP code becomes invalid when a new password is set.

All Appliance Management Interface Users have equal and complete access to the appliance.
Configure Response Headers

This section contains options for enabling and disabling advanced security headers. The **Content Security Policy (CSP)** is a computer security standard used to prevent cross-site scripting (XSS), clickjacking, and other code injection attacks resulting from the execution of malicious content in a trusted web page context.

The **X-Frame-Options** HTTP response header can be used to indicate whether or not a browser should be allowed to render a page as a frame, iframe, or object. Sites can use this to avoid clickjacking attacks, by ensuring that their content is not embedded in other sites.
Configure Website SSL Certificate

The appliance is shipped with a self-signed SSL certificate. To replace this with a certificate from a trusted Certificate Authority, click **Choose File**, browse for the certificate, and click **Install Server Certificates**. The Server Certificate and Server Key files must be uploaded. In some environments, an Intermediate and/or Custom Root CA Certificate must be provided.

The private key must NOT be password protected.

After installing the certificate(s), reload the management interface to verify the changes were accepted. The **Remove Server Certificates** option will let you remove the current certificate and create a new self-signed SSL certificate.
Generate Certificate Signing Request

The Appliance provides the ability to generate a Certificate Signing Request (CSR). The options for generating the request are displayed in the screen capture below:

![Generate Certificate Signing Request (CSR)](image)

All fields are optional and the information entered is dependent upon the Certificate Authority (CA) being used for certificate generation. After entering the required information and clicking **Generate CSR**, a window displays providing an option to locally save the CSR in a `.tar.gz` format. This archive contains three files (*.csr, *.key and CertificateSubject). The `.csr` file is submitted to your CA and the `.key` file must be kept private and uploaded to the appliance along with the certificate received from the CA. The **CertificateSubject** file contains information about the data input and is for informational purposes only.

Please refer to the specific instructions provided by your CA for more information about CSR generation.
Logout Redirection URL

The Appliance will redirect you to the login page for the Appliance management interface after logging out. You can modify this setting to a selected web page. If the page is not located on the Appliance, a full URL is required (e.g., http://www.tenable.com).
Restrict Console Operations

Anyone with console access to the Appliance can perform any action available on the console menu. To prevent universal access, set this option to "Yes". This update will require users to enter a username and password to perform actions that reassign the IP address, reinstall the appliance (hardware only option), shutdown, or restart the appliance. There is also an additional option to make a user a Console Only User.
Reinstall Appliance (Hardware Appliance Only)

Hardware appliance users have the option to reinstall the software system to various update levels or even factory defaults (also available from the appliance console). From this section, choose the drop-down selection based on the desired reinstall level. Only available reversion points will be enabled, in bold black lettering, for selection. Greyed lettering indicates that the previous reversion point is unavailable.

Choosing “Factory Defaults” will revert everything back to the appliance default as it was shipped. Backups, applied updates, etc. are all removed. Choosing “Base Version” just installs the OS as it was when it was first shipped (versions of software and update level, etc.), but backups and updates remain available.

Reinstall Appliance
Reinstallation may take anywhere from 5 to 15 minutes. Please be patient.
Reinstall appliance using: Current Version (2.4.1-update2)
Reinstall Appliance
Current Version (2.4.1-update2)
Last Version (2.4.1-update1)
Base Version (2.4.0-0)
Appliance Management
Factory Defaults
Backup Tab
Backup Appliance

Taking a backup of the Appliance may take some time. Please be patient.

A System Configuration backup contains the configuration data from the Updates, System, Web Interface and Networking pages.

A Whole Appliance backup contains the above data but also includes data from each installed Application.

See the documentation for further details.

The new backup will be shown in the list below when the process completes (will require a refresh of this page).

Take Backup of:  Whole Appliance  

Take Backup

Available Backups

Available Backups: No backups currently available  

Download Backup

Restore Backup  Delete Backup

Standalone Application Import

Directions for standalone application import.

1. Download the migration script for:
   - SecurityCenter™ 4.8.1+ on Red Hat and CentOS
   - Nessus® 5.0.0+ on Linux, Mac OS X and FreeBSD
2. Transfer the migration script to the machine hosting the standalone installation to be migrated.
3. Ensure that there is sufficient disk space for a backup.
4. Stop the application service.
   The backed up data may be corrupt if the service is running during this process.
5. From the directory containing the migration script run:
   bash migrate_<application>.sh
6. Start the service again (if desired).
7. Upload the resulting migration archive in the Restore from File section below.

Restore from File

Backups can be restored from the following versions:

- System Configuration: 2.8.0 - 4.0.0
- SecurityCenter™: 4.8.1 - 5.2.0
- Nessus®: 5.0.0 - 6.5.4
- PVS: 3.8.0 - 4.4.0

Select a backup file (or the first piece of a multiple piece backup) to upload it for restoration.

Restore  Whole Appliance  from  Browse...  No file selected.
Upload Backup File
File uploads may take a little while.
The backup tab contains the relevant tools to perform backup and restore operations for the Tenable Appliance.
Backup Appliance

Regular backups of the Tenable Appliance data help to ensure redundancy and data recovery in the event of system failure.

From the "Administration" page, there are a number of options under "Backup Appliance". Select "Take Backup" to back up the selected data.

The backup process occurs in the background after a confirmation window opens with a warning that running services will be stopped before the backup begins. After several minutes, refresh the browser window to see the newly generated backup.

To back up the entire appliance configuration, including Tenable application specific data, choose "Whole Appliance" from the drop-down. Other options include "System Configuration" and application specific backups. In addition, it is strongly recommended that you select "Download Backup" to save the .tar archive to a secondary storage device for data recovery. The drop-down next to "Download Backup" contains a list of all backups that are available on the appliance and their size:

<table>
<thead>
<tr>
<th>Available Backups</th>
<th>Whole Appliance Backups</th>
<th>Wednesday December 11th, 2013 at 04:44PM (20 Kilobytes)</th>
<th>Download Backup</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restore Backup</td>
<td>System Configuration Backups</td>
<td>Wednesday December 11th, 2013 at 04:44PM (20 Kilobytes)</td>
<td></td>
</tr>
<tr>
<td>Standalone App</td>
<td>Nessus Backups</td>
<td>Thursday April 10th, 2014 at 03:16PM (10 Kilobytes)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Wednesday December 11th, 2013 at 04:44PM (10 Kilobytes)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Nessus Backups</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Wednesday December 11th, 2013 at 05:00PM (10 Kilobytes)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>PVS Backups</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tuesday July 8th, 2014 at 01:18PM (8.31 Megabytes)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Wednesday December 11th, 2013 at 04:45PM (10 Kilobytes)</td>
<td></td>
</tr>
</tbody>
</table>

Choose "Restore Backup" to restore a backup file from the locally available backup files. If the backup file is large, it may be split into smaller "chunks" to be uploaded in parts. The backup file may be split with any standard tool to perform such a process. When initially choosing the backup file to upload, select the first part of the split backup files. After that upload is complete, the confirmation window will prompt for the next part of the backup file to be uploaded or to begin restoring the backup if all of the file parts are uploaded.

Choose "Delete Backup" to remove previously saved backups.
Standalone Application Import

Starting with the Tenable Appliance 3.1.0, backups of currently installed standalone versions of SecurityCenter 4.8.x and Nessus 5.x (Linux, Mac OS X, and FreeBSD versions) and higher may be imported into the appliance via a downloadable script.

```
Standalone Application Import

Directions for standalone application import:
1. Download the migration script for:
   ○ SecurityCenter™ 4.8.1+ on Red Hat and CentOS
   ○ Nessus® 5.0.0+ on Linux, Mac OS X and FreeBSD
2. Transfer the migration script to the machine hosting the standalone installation to be migrated.
3. Ensure that there is sufficient disk space for a backup.
4. Stop the application service.
   The backed up data may be corrupt if the service is running during this process.
5. From the directory containing the migration script run:
   bash migrate_<application>_sh
6. Start the service again (if desired).
7. Upload the resulting migration archive in the Restore from File section below.
```

Select the link next to the application you want to backup from step 1. Following the steps provided, create a backup of the application. Copy the backup file to a system where your browser may select it to upload to the appliance. Proceed to the Restore from File section for details on uploading the backup file.
Restore from File

If you have previously saved the appliance configuration to a file, you can restore the configuration by selecting the file from the “Choose File” button and selecting the “Whole Appliance” or individual application to be restored from the drop-down list. If the application is not contained in the backup file selected, no restore operation will be completed. Supported versions of the backups that may be restored are listed on the screen.

When restoring a backup file from a previous version of Tenable software, it will be upgraded to the currently installed version on the Appliance.
Networking Tab

The Tenable Appliance has several networking options that can be configured for your environment. To configure these options, click on the Networking tab.
### Configure Hostname

Current hostname: **tssappliance**

New hostname

Set Hostname

### Web Server Listening Port

Listening Port **8000**

Set Port

### Configure Networking

**Domain Name Servers**

172.26.0.20
172.26.0.21

**Default IPv4 Gateway (optional)**

**Default IPv6 Gateway (optional)**

**Search Domain (optional)**

lab.tenablesecurity.com

Configure Networking

### Interface 0

**MAC Address**

00:50:56:A6:4D:A0

**Interface In Use By**

Web Interface, nessusd

**Negotiated Speed**

10000Mb/s

**Status**

IPv4 and IPv6

**Use DHCP**

Version 4

**Use Nameservers from DHCP**

Version 4

**Accept IPv6 Autoconfiguration**

Yes

**Web Interface Accessible**

Disabling the web interface on the active network interface is not allowed.

**Current IP Addresses**

172.26.97.229/22
fe80::250:56ff:fea6:4da0/64

**Configured IP Addresses**


**Static Routes**

Input as: <HOST or NETWORK> (via <GATEWAY>) (dev eth0) (metric #)
For example: 10.200.200.0/24 via 10.100.201.1
For example: 2001:db8::32 via 2001:db8::1

**Configured VLANs**

None

### Interface 1

**00:50:56:A6:49:D1 - Disabled**

### Interface 2

**00:50:56:A6:49:49 - Disabled**
Configure Networking

The following networking options are available:

- **Hostname** – the hostname given to the Tenable VM/appliance
- **Webserver Listening Port** – Change the port that the appliance management web server listens on for incoming connections
- **Domain Name Server(s)** – the IP address(es) of the server(s) that handle DNS queries, one per line
- **Default Gateway (optional)** – the IPv4 and/or IPv6 address of the gateway system to send all packets that are not in the local network
- **Search Domain (optional)** – the domain name that is attached to unqualified DNS queries. Multiple domains can be entered for the search. For multiple domain searches, separate each value with a space.
- **Interfaces** – Configure and view settings for each of the available network interfaces

If changes are required, enter the appropriate information in the fields provided and click on the appropriate button to apply the changes.
Configure Hostname

To change the hostname from the default ("tnsappliance"), enter the new hostname (less than 64 characters) in the box next to "New hostname" and click on the "Set Hostname" button. Immediately after clicking "Set Hostname", a note appears indicating that the appliance needs to be restarted for the change to take full effect. The user is presented with a screen similar to the screen capture below.

Changing the hostname will cause the appliance to issue a new self-generated SSL certificate.

This reboot ensures that operating system specific changes related to the hostname change fully take effect. Perform this reboot either through the web “Administration” page or via the console “Restart Appliance” option.
Network interfaces can be configured from the “Networking” page.

By default, the Tenable VM Appliance obtains an IPv4 address and netmask for Interface 0 from a DHCP server. This can be changed to include IPv6 or static address.

The Tenable Hardware Appliance ships with a static IPv4 address. This can be changed to a DHCP address by selecting Version 4 from the Use DHCP drop-down menu.

If the IP address is changed on the listening web interface, you will need to adjust the IP address in the URL of your browser to connect to the appliance again.

In the configuration area for each interface, the first line displays the MAC address of the NIC. Below the MAC Address box is a section called Interface In Use By, which indicates the Appliance services are utilizing the interface. The Negotiated Speed displays the maximum speed at which the NIC is connected to the network.

The Status drop-down determines if the interface is disabled, configured only for IPv4, or configured for both IPv4 and IPv6. The Use DHCP drop-down offers options to prevent the interface from using DHCP.
Only use DHCP to configure IPv4, IPv6, or both IPv4 and IPv6. The **Accept Nameservers from DHCP** drop-down offers the options - No, IPv4, IPv6, and both IPv4 and IPv6. The locally configured Domain Name Servers are not used when the “No” option is selected.

The IPv6 protocol offers an auto configuration option. This is different than DHCP. The **Accept IPv6 Autoconfiguration** option offers the ability to enable or disable this feature on the interface.

For interfaces other than the one being used to access the management interface, the **Web Interface Accessible** option can be configured as desired by adjusting the “Yes/No” toggle. The toggle option is disabled on the interface that is used to manage the appliance.

**Current IP Addresses** lists the current IPv4 and IPv6 addresses configured for the interface. **Configured IP Addresses** is a text entry field to configure static IPv4 and/or IPv6 addresses. Addresses may be entered as the IP Address/Prefix, IP Address/CIDR, or IP Address/Netmask.

If static routes are required to facilitate networking needs, enter in one or more static routes in the “Static Routes” box. When entered, the static route is applied to the interface on which it is entered.

```
Input as: <HOST/NETWORK> (via <GATEWAY>) (dev eth#) (metric #)
For example: 10.200.200.0 via 10.100.201.1
For example: 2001:db8::/32 via 2001:db8::1
```

When using multiple network interfaces, there is not a provided method to configure IP forwarding or bridging between interfaces. The Appliance and its applications will use the best interface for network communications based on the system's routing table configuration.

When finished configuring additional interfaces, click **Configure Interfaces** to save and restart networking services with the new configuration. Click **Restart Interfaces** to restart networking with the current configuration.
Configure VLANs
### Parent Interface

- **Interface Name:** eth0
- **MAC Address:** 00:50:56:A6:4D:A0
- **Negotiated Speed:** 10000Mb/s
- **Status:** IPv4 and IPv6

### Bulk Import / Configuration

This will replace any pre-existing VLAN configuration / devices.

**Example:**
```
[12]
[34]
IPADDR=127.1.2.3
NETMASK=255.255.255.0
[56]
```

- **Upload VLAN configuration**
  - [Browse...]
  - No file selected

Any VLAN without an 'IPADDR'/ 'NETMASK' pair will be set to use DHCP. All VLAN devices will be set to start on boot.

[Bulk Import]

### Add VLAN

- **VLAN ID:** 2
- **Status:** IPv4 Only
- **Use DHCP:** No
- **Use Nameservers from DHCP:** No
- **Accept IPv6 Autoconfiguration:** No

**Current IP Addresses**

**Configured IP Addresses**

**Static Routes**

Input as: `<HOST or NETWORK> (via <GATEWAY>) (dev addvlan) (metric #)`

For example:
- 10.200.200.0/24 via 10.100.201.1
- 2001:db8::/32 via 2001:db8::1

[Add VLAN]

### VLANs

- [Configure VLAN Interfaces]
- [Export VLAN Configuration]

No VLANs configured.
Parent Interface

The Parent Interface provides information for the Network’s existing interface. The Interface Name, MAC Address, Negotiated Speed and Status are displayed in this section.
Bulk Import/Configuration

The Bulk Import/Configuration section allows for quick editing of multiple VLAN interfaces and allows for quick duplication of VLAN configuration from one Appliance to another. Existing VLANs can be changed using this feature.

The configuration information should be entered in the following format.

```
[eth0.10]
IPADDR=X.X.X.X
NETMASK=Y.Y.Y.Y
[eth0.11]
[eth3.50]
IPADDR=X.X.X.X
NETMASK=Y.Y.Y.Y
```

There is also an option to upload the configuration information – click **Browse**, locate the specified file, and click **Open**.

After the configuration information has been entered or uploaded, click **Bulk Import**.

A confirmation, highlighted in green, will appear at the top of the screen with a note in the Bulk Import/Configuration section detailing the next step. You must click the Configure VLAN Interfaces options at the bottom of the page for the data to be imported. If you do not click Configure VLAN Interfaces, the added configuration will be lost.
Importing VLAN Configuration Succeeded

Parent Interface

Interface Name: eth0
MAC Address: 00:50:56:A6:4D:A0
Negotiated Speed: 10000Mb/s
Status: IPv4 and IPv6

Bulk Import / Configuration

The VLAN interface configuration shown below were created from your imported data.

Navigating away from this page without clicking the Configure VLAN Interfaces button below will cause this imported data to be lost.

Add VLAN

VLANs

<table>
<thead>
<tr>
<th>ID</th>
<th>Status</th>
<th>DHCP</th>
<th>IP Addresses</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>12</td>
<td>IPv4 Only</td>
<td>Version 4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>34</td>
<td>IPv4 Only</td>
<td>No</td>
<td>127.1.2.3/255.255.255.0</td>
<td></td>
</tr>
<tr>
<td>56</td>
<td>IPv4 Only</td>
<td>Version 4</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Configure VLAN Interfaces

Export VLAN Configuration
Add VLAN

Users also have the option of adding a VLAN by selecting from a list of options. (The user does not have to complete this section if they have already configured the VLAN via the Bulk Import/Configuration section).

- **VLAN ID** – This is the VLAN tag ID. The number can range from 1 to 4094.

- **Status** – Specifies the type of IP address that will be used. Users will have the option to select IPv4 or IPv4 and IPv6.

- **Use DHCP** – This option should be set if the users have not specified an IP Address/Netmask pair. If "No" is selected, the user must have an IP Address/Netmask pair on file. Users have the option of using Version 4, Version 6, or Version 4 and Version 6.

- **Use Nameservers from DHCP** – This option will activate dependent on the Version selected in Use DHCP. This needs to be selected for DHCP responses. This entry is typically the same as the Use DHCP selection.

- **Accept IPv6 Auto Configuration** – This feature is offered when using the IPv6 configuration option. Selecting “Yes” will allow the automatic configuration of connected devices over the IP network.

- **Current IP Addresses** – Lists the current IPv4 and IPv6 addresses configured for the interface.

- **Configured IP Addresses** – A text entry field to configure static IPv4 and/or IPv6 addresses.

- **Static Routes** – Use this option if static routes are preferred. Enter the data in the following format.

  Input as: <HOST/NETWORK> (via <GATEWAY>) (dev eth#) (metric #)

  For example: 10.200.200.0 via 10.100.201.1

  For example: 2001:db8::/32 via 2001:db8::1

After the information has been entered, click **Add VLAN**. A confirmation, highlighted in green, will appear at the top of the screen with a note in the Bulk Import/Configuration section detailing the next step. You must click the Configure VLAN Interfaces options at the bottom of the page for the data to be imported. If you do not click Configure VLAN Interfaces, the added configuration will be lost.
## Parent Interface

<table>
<thead>
<tr>
<th>Interface Name:</th>
<th>eth0</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAC Address:</td>
<td>00:50:56:A6:4D:A0</td>
</tr>
<tr>
<td>Negotiated Speed:</td>
<td>10000Mb/s</td>
</tr>
<tr>
<td>Status:</td>
<td>IPv4 and IPv6</td>
</tr>
</tbody>
</table>

## Bulk Import / Configuration

The VLAN interface configuration shown below were created from your changes.

Navigating away from this page without clicking the Configure VLAN Interfaces button below will cause any imported data and changes to be lost.

## Add VLAN

### VLANs

<table>
<thead>
<tr>
<th>ID</th>
<th>Status</th>
<th>DHCP</th>
<th>IP Addresses</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>IPv4 Only</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>IPv4 and IPv6</td>
<td>Version 6</td>
<td>10.200.200.0/24 fe80::250:56ff:fe16:4da0/64</td>
<td>Edit Delete</td>
</tr>
<tr>
<td>5</td>
<td>IPv4 and IPv6</td>
<td>Versions 4 and 6</td>
<td>fe80::250:56ff:fe16:4da0/64</td>
<td>Edit Delete</td>
</tr>
<tr>
<td>7</td>
<td>IPv4 and IPv6</td>
<td>Versions 4 and 6</td>
<td>fe80::250:56ff:fe16:4da0/64</td>
<td>Edit Delete</td>
</tr>
</tbody>
</table>
VLANs (Configure/Export)

The Configure VLAN Interfaces option is only active when a VLAN has been configured and saved. A list of existing VLANs will display beneath this selection and will include options to edit and delete.

VLANs can be exported using the Export VLAN option. Clicking the VLAN Export Configuration button exports the VLAN data to a text file, where it can be edited with updates/changes, saved and/or re-uploaded.
Logs Tab

Clicking on the “Logs” tab will display a selection of available logs based on the installed software as shown in the following screen capture:

![Screen capture showing the Logs tab with available logs]

Available logs are displayed as grouped together under a heading for the Tenable Appliance itself or the application they belong to.

To display a log, highlight the desired log in the “View Logs” section and select the number of “Lines to view” from the drop-down menu then click on the “View Log File Snippet” button. Selecting a log file from the available list and clicking the “Download Log File” button will download the complete log file, regardless of the number of lines selected.

PVS reports are able to be viewed and downloaded from this page as well.
You also have the option to download a monthly log archive by selecting the month you wish to download from the drop-down menu and clicking on the “Download Log Archive” button.

The log display may be cached by your browser. Click on your browser’s refresh button to ensure you are viewing the current log.
Support Tab

If you have an issue that you are working with Tenable Support on, you may be asked to generate a support report to aid in troubleshooting the problem. If this is requested, click on the “Support” tab and then the “Generate Support Report” button and optionally select “Sanitize the generated support report” to remove IP addresses from the logs in the Tenable applications which support the feature, as shown in the following screen capture:

Once the report is generated, it will be accessible on the “Available Support Reports” drop-down. Select the report to download, click “Download Report”, and then send the full report (the entire .tar.gz file) to support@tenable.com.

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When the support archive is no longer needed it may safely be deleted. Select the report to delete from the drop-down and click the “Delete Report” button. While multiple support archives may be created each day, a daily cron job runs to delete all but the 10 most recent support reports each day.

The “Generate Packet Capture” option gives the user the ability to create a packet capture of one or all of the available interfaces from a drop-down selection. The capture time is for a period ranging from 1 to 15 minutes, incremented by minutes, and utilizes the tcpdump utility. Providing a filter string for tcpdump gives the ability to filter the results of the report provided by tcpdump. This utility is useful for troubleshooting network connectivity issues.

The “Available Packet Captures” section provides a drop-down list of the completed packet capture (pcap) files. Selecting a capture file from the list and selecting the download button will download the pcap file uncompressed or compressed as a gzipped file if the “Compress Capture” feature was used. Selecting a capture file and selecting the “View Capture Snippet” option will display the selected number of lines of the capture file without downloading the entire file. Clicking the “Delete Capture” button will permanently delete the selected capture file.

Information about tcpdump and its filter options is available at http://www.tcpdump.org.
Applications Tab

The Tenable applications that are available for installation on the appliance are accessed and configured through the “Applications” tab. The available applications require an appropriate license to be activated once enabled. Each available application page initially contains an “enable it” button, license agreement for the application, a link to the Tenable website’s product page, and a description of the product.
Enable an Application

To use any of the available applications they must first be enabled. This is accomplished by navigating to the desired application’s page under the “Applications” page and clicking the “enable it” button on the page. Enabling an application indicates an acceptance of the corresponding license agreement.

For peak performance, Tenable strongly recommends that only one Tenable application (other than LCE client(s)) be installed on each appliance VM. There is no additional cost associated with downloading and installing multiple VMs, provided they are properly licensed. While multiple applications can be run on a single appliance, performance may be impacted for some applications while others are utilizing extra memory for their operations.
The SecurityCenter Application

The Tenable Appliance does not support remote repository synchronization (upload) due to the lack of an SSH server. Please use a platform other than the virtual appliance if remote repository synchronization is required.

Tenable’s SecurityCenter provides continuous, asset-based security and compliance monitoring. It unifies the process of asset discovery, vulnerability detection, data leakage detection, event management, and configuration auditing for small and large enterprises.

Configuration options for the SecurityCenter application are available from the “Applications” tab by clicking on “SecurityCenterTM”. An example screen capture is shown below:
Manage SecurityCenter™

- SecurityCenter™ Web UI Link: https://192.168.140.128
- SecurityCenter™ License: Key has 59 days left, will expire on Sunday the 2nd of August 2015.
- SecurityCenter™ is currently: Running
- Active Daemons: httpd Jobd.php
- SecurityCenter™ Version: 5.0.0.1
- SecurityCenter™ Version (DB): 5.0.0.1 build 201505111842

Plugin Management

If this appliance is not able to connect directly to the internet the SecurityCenter™ plugins can be updated manually.

Follow the directions on the manual plugin update page to do so.

It is recommended that you disable the SecurityCenter™ nightly plugin update process when using the manual method.

Custom plugins may also be used with this appliance. Connect to the SecurityCenter™ Web UI to upload any custom plugins.

Webserver Listening Configuration

Listen on All IP Addresses on Ports: 443
Update Listening Configuration

Certificate Management

- Certificate Subject: 192.168.140.128
- Certificate Issuer: TenableCA (3349611d)
- Not Valid Before: Wed Jun 3 2015, 4:48 PM GMT
- Not Valid After: Fri Jun 2 2017, 4:48 PM GMT
- Server Certificate: Choose File No file chosen
- Server Key: Choose File No file chosen
- Files below are optional

- Intermediate Certificates: Choose File No file chosen
- Custom Root CA Certificate: Choose File No file chosen
Install Server Certificates Remove Server Certificates

Webserver Authentication

SecurityCenter™ can be configured to Require, Allow, or Forbid web browsers to use SSL Client Certificates for authentication.

See the SecurityCenter™ documentation for information on how to assign certificates to SecurityCenter™ users.

SSL Client Certificate authentication to SecurityCenter™ should be "Forbid"
The configuration sections and associated options for this page are detailed in the corresponding sections.
Enable SecurityCenter

Before SecurityCenter can be used it must be enabled. At the top of the SecurityCenter application configuration page is the text: “SecurityCenter is not enabled. Would you like to enable it?” The words “enable it” are a button that will enable/disable the SecurityCenter application.
Current Disk Capacity

When the Tenable Appliance VM is initially deployed, it provides a total of approximately 30 GB of usable disk space by default. This is in part to provide a smaller initial download size. However, when using SecurityCenter in most environments you will want to increase the virtual disk size as the data collected will quickly fill the available space. Please refer to the SecurityCenter documentation or contact Tenable Support for guidelines to adequate disk space allocation.

The current disk capacity of this appliance is 30.83GB. This is likely not enough for SecurityCenter™ to run correctly for any heavy usage. You are *strongly* encouraged to increase the size of the disk before making use of SecurityCenter. The SecurityCenter documentation has sizing recommendations.

Once the available disk capacity is over 60 GB the disk capacity notification area will not be displayed.
Manage SecurityCenter

A link is provided to directly access the installed SecurityCenter instance. Information about the SecurityCenter license is displayed and when it is green there are no issues to note. The running states of the SecurityCenter process and its accompanying daemons are displayed along with the current version of SecurityCenter as reported by the system and by SecurityCenter's database (DB). Below the version information are three buttons used to stop, start, and restart the SecurityCenter processes.

<table>
<thead>
<tr>
<th>Manage SecurityCenter™</th>
</tr>
</thead>
<tbody>
<tr>
<td>SecurityCenter™ Web UI Link:</td>
</tr>
<tr>
<td>SecurityCenter™ License:</td>
</tr>
<tr>
<td>SecurityCenter™ is currently:</td>
</tr>
<tr>
<td>Active Daemons:</td>
</tr>
<tr>
<td>SecurityCenter™ Version:</td>
</tr>
<tr>
<td>SecurityCenter™ Version (DB):</td>
</tr>
<tr>
<td>Start SecurityCenter</td>
</tr>
</tbody>
</table>
Plugin Management

The “Plugin Management” section enables users to manually update their Nessus plugin set. This is particularly useful in offline situations where SecurityCenter will not have direct access to Tenable’s plugin servers. It is important to disable the SecurityCenter nightly plugin update process when using the manual method.

A hyperlink is provided on the screen labeled “manual plugin update page”. If you need to perform a manual plugin update, click this link and follow the step-by-step directions. Once completed, click “Submit the Information” to save the information received for later.

After the plugins have been manually updated, the page changes to include a link where plugin updates can be manually retrieved, or where the plugin feed can be reset in the event a reset is required (e.g., new activation code). The screen capture below contains a sampling of the updated page.
### Apply Offline Plugin Update for SecurityCenter™

3. Upload tarballs through the SecurityCenter™ Web UI interface.

Upload these plugins as type “Active” through the SecurityCenter “Upload Plugin” web page.
Web Server Listening Configuration

SecurityCenter’s web server may be configured to listen on ports other than the HTTPS default of 443 if desired.

When entering a port, it is assumed to be an HTTPS enabled port. Multiple ports may be selected by separating them with commas.

When “Listen on All IP Addresses” is set to “No”, each IP address may be individually configured to listen or not for SecurityCenter requests. Each interface may be configured to listen on designated port(s).
AWeb Server Security

The status of the SecurityCenter SSL certificates is displayed in this section. Using this interface, custom web server SSL certificates may be installed for SecurityCenter’s use. Clicking the “Remove Server Certificates” button will generate a generic self-signed and untrusted SSL certificate for use by SecurityCenter, overwriting the current certificate in use.

<table>
<thead>
<tr>
<th>Certificate Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certificate Subject: 192.168.140.128</td>
</tr>
<tr>
<td>Certificate Issuer: TenableCA (3349611d)</td>
</tr>
<tr>
<td>Not Valid Before: Wed Jun 3 2015, 4:48 PM GMT</td>
</tr>
<tr>
<td>Not Valid After: Fri Jun 2 2017, 4:48 PM GMT</td>
</tr>
<tr>
<td>Server Certificate: Choose File No file chosen</td>
</tr>
<tr>
<td>Server Key: Choose File No file chosen</td>
</tr>
<tr>
<td>Files below are optional</td>
</tr>
<tr>
<td>Intermediate Certificates: Choose File No file chosen</td>
</tr>
<tr>
<td>Custom Root CA Certificate: Choose File No file chosen</td>
</tr>
</tbody>
</table>

Install Server Certificates | Remove Server Certificates
Web Server Authentication

The Web Server Authentication section controls the configuration of the SSL Client Certificate authentication permissions. The three options are **Required**, **Allowed**, or **Forbidden**.

- **Required** configures the SecurityCenter web server to only accept connections from web browsers that present a valid SSL client certificate. Other connection attempts will be rejected by the web server with the exact message displayed dependent on the web browser in use.

- **Allowed** configures the SecurityCenter web server to accept a SSL client certificate if it is available, or proceed if a certificate is not present or used for the session. Due to their security configurations, some browsers may encounter connection issues when this setting is used.

- **Forbidden** configures the SecurityCenter web server to ignore any SSL client certificates but allow the web browser connection. This is the default setting and works with most web browsers without issue.
Certificate Authority Management

This section enables the administrator to install custom SSL CA certificates to SecurityCenter for custom HTTPS SSL certificates, Nessus server hostname validation, and SecurityCenter client SSL certificates.

Clicking the "Browse" button opens a dialog box to select a custom CA certificate to upload to the appliance for SecurityCenter to use. Once selected, clicking the "Install CA Certificate" will install the custom certificate and will list it in the "Certificate Authorities" field.

All certificate files uploaded must contain only a single CA certificate. Multiple certificates in a single file will result in an error message.

Selecting a CA certificate from those available in the list will allow downloading of the certificate to confirm it is the one expected or to delete a certificate that is no longer valid for use with the SecurityCenter installation.
The Nessus Application

Tenable’s Nessus vulnerability scanner is the world-leader in active scanners, featuring high-speed discovery, asset profiling and vulnerability analysis of the organization’s security posture. Nessus scanners can be distributed throughout an entire enterprise, inside DMZs, and across physically separate networks.

The Nessus application must be activated and configured to make the system manageable via a web browser or SecurityCenter.

Until a valid Activation Code is entered or the Nessus scanner has been configured to be managed by SecurityCenter, the message “Invalid/Expired Activation Code” will be displayed in red on the appliance page.

Configuration options for Nessus are available under the “Applications” tab by clicking on “Nessus®”. An example screen capture is shown below:
Nessus® is enabled. Would you like to disable it?

Nessus® License Agreement (PDF)

Nessus® supports migration from a standalone installation. Click here for instructions.

Manage Nessus®

Nessus® Web UI Link: https://192.168.140.128:8834
Nessus® Plugin Code: Managed by SecurityCenter
Nessus® is currently: Stopped
Nessus® Version: 6.3.7
Nessus® Version (binary): 6.3.7
Start Nessus  Restart Nessus  Stop Nessus

Additional Nessus® Actions

Edit Nessus® Users

Client certificate authentication is disabled because password authentication is required. See the Webserver Authentication section below.

Editing: admin
Password: 
Confirm Password: 
Edit User  Configure User User Rules

Certificate Management

Certificate Subject: tnsappliance
Certificate Issuer: Nessus Certification Authority
Not Valid Before: Thu Jun 4 2015, 7:03 PM GMT
Not Valid After: Mon Jun 3 2019, 7:03 PM GMT

Server Certificate: Choose File  No file chosen
Server Key: Choose File  No file chosen
Files below are optional

Intermediate Certificates: Choose File  No file chosen
Custom Root CA Certificate: Choose File  No file chosen
Install Server Certificates  Remove Server Certificates

This Certificate Authority (CA) is used to validate the user certificate used by SecurityCenter when it connects to Nessus® using a certificate.

Certificate Subject: Nessus Certification Authority
Not Valid After: Mon Jun 3 2019, 7:03 PM GMT
Enable the Nessus Application

To enable the Nessus application, click on the “enable it” button on the line with the caption: “Nessus is not enabled. Would you like to enable it?” After clicking on this button, the back-end processes are enabled and a message is displayed to show the success or failure of the operation.
Manage Nessus

The “Manage Nessus” section of this page displays information about the current state of Nessus including the Web UI Link, plugin code status, running state, and Nessus version. In addition, three buttons are available to perform the following Nessus actions:

- Start Nessus
- Restart Nessus
- Stop Nessus

Refer to the Nessus Installation and Configuration Guide available on the Tenable Support Portal for specifics on initial configuration of the Nessus application, including instructions on how to obtain and apply the appropriate Nessus license.
Additional Nessus Actions

This section offers an option to manually trigger a rebuild of the Nessus plugin database or to remove the existing plugins. The need to perform a rebuild or remove all the plugins is rare, and therefore this section is presented as collapsed by default.

Additional Nessus Actions

Under certain circumstances it may become necessary to trigger a full Nessus plugin database rebuild. Should one of those occasions arise, Support can help determine this, the button below will trigger the rebuild.

A full plugin database rebuild may take a fair amount of time.

[Rebuild Plugin Database] [Remove Plugins]
Edit Nessus Users

Nessus users are created and managed primarily via the Nessus web user interface. However users may be edited using the Tenable Appliance interface to change their password or the Nessus rules for the user.
Certificate Management

From this section, custom Nessus certificates can be installed or removed. These certificates are used for accessing the Nessus Web interface with a proper CA certificate and for Nessus to SecurityCenter communications. The top section contains a browse dialog for the Server Certificate and Server Key File and optionally the Intermediate and Custom Root CA Certificates that are utilized for Nessus web user interface browser (and SecurityCenter 4.4.0+) access, while the bottom section (CA Certificate) is used for client (SecurityCenter or web browser) to Nessus server certificate-based communications.

---

**Certificate Management**

- **Subject**: insappliance
- **Issuer**: Nessus Certification Authority (320de371)
- **Not Valid Before**: Thu Feb 20 2014, 9:06 PM GMT
- **Not Valid After**: Fri Feb 20 2015, 9:06 PM GMT
- **Server Certificate**: Browse... No file selected.
- **Server Key**: Browse... No file selected.
- **Intermediate Certificates**: Browse... No file selected.
- **Custom Root CA Certificate**: Browse... No file selected.

*Files below are optional*

---

**This Certificate Authority (CA) is used to validate the user certificate used by SecurityCenter when it connects to Nessus using a certificate.**

- **Subject**: Nessus Certification Authority (320de371)
- **Not Valid After**: Mon Feb 19 2018, 9:06 PM GMT
- **CA Certificate**: Browse... No file selected.

*Install Server Certificates  Remove Server Certificates*  

*Install User CA  Remove User CA*
Web Server Authentication

The Web Server Authentication section controls the configuration of the SSL Client Certificate authentication permissions. The two options are a password or an SSL Client Certificate. This setting will control the option available for users to log into the Nessus server via SSL client certificate or password authentication.

- The “an SSL Client Certificate” option configures the Nessus web server to only accept connections from web browsers that present a valid SSL client certificate. Other connection attempts will be rejected by the web server with the exact message displayed dependent on the web browser in use.

- The “a password” option configures the Nessus web server to ignore any SSL client certificates but allow the web browser connection. This is the default setting and works with most web browsers without issue.
Nessus Rules (nesusd.rules)

This section allows you to define the `nessusd.rules`, that function the same as the user rules discussed above, to forbid/allow `nessusd` to connect to some/all ports for the specified IP address or Plugin ID. These rules affect Nessus globally regardless of the defined Nessus user rules.
The LCE Application

This application is not currently available for installation on the appliance and must be installed on an accessible system if it is to be used by SecurityCenter. Tenable’s Log Correlation Engine is a software module that aggregates, normalizes, correlates, and analyzes event log data from the myriad of devices within the infrastructure. Since the Log Correlation Engine is closely integrated with SecurityCenter, log analysis and vulnerability management can be centralized for a complete view of the security posture.

The LCE server is also available as a VM image from https://support.tenable.com that can be quickly configured to get LCE up and running with minimal effort. Please refer to the LCE Server VM Quick Start Guide for more information.

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LCE Clients

Three LCE clients have been added in the Tenable Appliance: the LCE tail client, Tenable Network Monitor, and Tenable Netflow Monitor.

Enabling an LCE client below indicates acceptance of the LCE license.

LCE License Agreement (PDF)

Enabling the clients is completed by entering the IP address or Hostname of the LCE server and the correct port to send the data to. The LCE default listening port of 31300 is entered initially and may be changed as needed. Once enabled, the only configuration option for the local client is to change the IP address or Hostname and port of the LCE listening server.
As shown in the LCE Client example above, once a client is enabled other options are displayed. These options are the same except for the names for each of the available LCE clients. A “Disable LCE Client” button is available to disable the client from sending further data until the client is re-enabled. The client status is displayed along with the version of the client installed. The client may be started, restarted, or stopped using the appropriate button.

The policy file to configure the LCE Client on the appliance contains a white list of directories that may be monitored. The policy may be edited to monitor only a subset of the allowed directories or eliminate specific files or directories from being monitored. However, adding additional files and directories not listed will not be honored by the policy.
The PVS Application

Tenable’s Passive Vulnerability Scanner (patent 7,761,918 B2) is a network discovery and vulnerability analysis software solution, delivering real-time network profiling and monitoring for continuous assessment of an organization’s security posture in a non-intrusive manner. The Passive Vulnerability Scanner (PVS) monitors network traffic at the packet layer to determine topology, services, and vulnerabilities. Where an active scanner takes a snapshot of the network in time, the PVS behaves like a security motion detector on the network.

The PVS application must be activated and configured to make the system manageable via a web browser or used by SecurityCenter.

Until a valid Activation Code is entered or a License Key is provided for the PVS scanner to be managed by SecurityCenter, the message “Invalid/Expired Activation Code” will be displayed in red on the appliance page.

The screen below displays options available to enable and configure the PVS application with SecurityCenter:
### Manage PVS

<table>
<thead>
<tr>
<th>PVS Web UI Link:</th>
<th><a href="https://192.168.140.128:8835">https://192.168.140.128:8835</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>PVS Activation Status:</td>
<td>Managed by SecurityCenter</td>
</tr>
<tr>
<td>PVS is currently:</td>
<td>Running</td>
</tr>
<tr>
<td>PVS proxy is currently:</td>
<td>Running</td>
</tr>
<tr>
<td>PVS Version:</td>
<td>4.2.1</td>
</tr>
</tbody>
</table>

- **Start PVS**
- **Restart PVS**
- **Stop PVS**

### Certificate Management

<table>
<thead>
<tr>
<th>Certificate Subject:</th>
<th>tnsappliance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certificate Issuer:</td>
<td>PVS Certification Authority</td>
</tr>
<tr>
<td>Not Valid Before:</td>
<td>Fri Jun 5 2015, 2:45 PM GMT</td>
</tr>
<tr>
<td>Not Valid After:</td>
<td>Sat Jun 4 2016, 2:45 PM GMT</td>
</tr>
<tr>
<td>Server Certificate:</td>
<td>Choose File</td>
</tr>
<tr>
<td>Server Key:</td>
<td>Choose File</td>
</tr>
<tr>
<td>Files below are optional</td>
<td></td>
</tr>
</tbody>
</table>

- **Intermediate Certificates:** Choose File | No file chosen |

- **Custom Root CA Certificate:** Choose File | No file chosen |

- **Install Server Certificates**
- **Remove Server Certificates**

---

This Certificate Authority (CA) is used to validate the user certificate used by SecurityCenter when it connects to PVS using a certificate.

<table>
<thead>
<tr>
<th>Certificate Subject:</th>
<th>PVS Certification Authority</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not Valid After:</td>
<td>Tue Jun 4 2019, 2:45 PM GMT</td>
</tr>
<tr>
<td>CA Certificate:</td>
<td>Choose File</td>
</tr>
</tbody>
</table>

- **Install User CA**
- **Remove User CA**

### Webserver Authentication

Require **a password** for authentication to PVS.

- **Configure Authentication**
Manage PVS

The "Manage PVS" section of this page displays information about the current state of the PVS including the license state, running state, and version. There is a link to the PVS Web UI that may be selected to perform setup, configuration, and view scan results of the PVS application. In addition, three buttons are available to perform the following actions:

- Start PVS
- Restart PVS
- Stop PVS

Refer to the Nessus Installation and Configuration Guide available on the Tenable Support Portal for specifics on initial configuration of the Nessus application, including instructions on how to obtain and apply the appropriate Nessus license.
PVS Monitoring Configuration

If the PVS application is not configured to monitor any interface the option to set the monitoring configuration is displayed on the page. The option lists the available interfaces along with their status, which is a link to its configuration page and a drop-down with the options of "Unmonitored" or "Monitored". When at least one interface is selected to be monitored and the "Configure Monitored Network Interfaces" button is clicked, PVS will be configured to monitor the selected interface(s) and the section will no longer be displayed.

Further adjustments to the monitored interfaces may be made within the PVS application.

This option is only displayed if PVS is configured and there is not an interface set up to monitor traffic.
Certificate Management

In this section, custom certificates for PVS can be installed or removed. These certificates are used to access the PVS Web interface with a proper CA certificate. The top section contains a browse dialog for the Server Certificate and Server Key File and optionally the Intermediate and Custom Root CA Certificates that are used for PVS web user interface browser access, while the bottom section (CA Certificate) is used for client to PVS server certificate-based communications.
Web Server Authentication

The Web Server Authentication section controls the configuration of the SSL Client Certificate authentication permissions. The two options are a password or an SSL Client Certificate. This setting will control the option available for users to log into the PVS server via password authentication or SSL client certificate.

- The “an SSL Client Certificate” option configures the PVS web server to only accept connections from web browsers that present a valid SSL client certificate. Other connection attempts will be rejected by the web server with the exact message displayed dependent on the web browser in use.

- The “a password” option configures the PVS web server to ignore any SSL client certificates but allow the web browser connection. This is the default setting and works with most web browsers without issue.
Using Nessus, SecurityCenter, and PVS

Extensive documentation for the applications installed on the Tenable Appliance is available at https://support.tenable.com/.
Troubleshooting

Q. I forgot the IP address of the appliance. How do I retrieve it?

A. If you forget the IP address of the appliance, access the appliance console and move the arrow keys to highlight “Appliance Information” and press “Enter”.

Q. Nessus will not start.

A. This could mean a corrupt plugin database. Select Applications/Nessus® and select the button labeled “Rebuild Plugin Database” under “Additional Nessus Actions”. Wait approximately 5-10 minutes for the processing to complete. Refresh the page and see if Nessus starts. If not, make sure you have saved the current configuration and then perform a reinstallation and restore the saved configuration. If you are still experiencing issues, please contact Tenable Support for assistance.

Q. I lost my password to the admin account. How do I reset it?

A. To set up password recovery, follow the steps in the Appliance Management Interface Users section of this document.

If the password recovery steps have not been performed, another admin account may reset the password for the affected user.
If the first two options are not available to be used, the following steps must be performed, and all data will be lost.

For the VM appliance, you must reload the image from a saved VM copy or from the original on the Tenable Support Portal. If you reload the original image from the Tenable Support Portal, you may apply your saved configuration.

For the hardware appliance, use the appliance console “Revert to Factory Defaults” option to restore the appliance to the default configuration. Immediately after reverting, login to the appliance web interface to set the initial administrative password.

**Note:** Reverting to factory defaults or going back to an original VM image will cause you to lose any data that has not been captured and restored from a previous backup. See the section titled “Backup Appliance” for more information.

**Q.** I have modified one of the application configuration items but the change doesn’t seem to have taken effect.

**A.** Many of the configuration changes that are made via the Appliance web interface will not take effect until the corresponding service is restarted. This applies to most application-specific configuration items and is good practice when making configuration changes on the Tenable Appliance.

**Q.** On the SecurityCenter application page I get a message that I have XX GB of disk space and need to increase the size of the disk. How do I expand my virtual disk to add more space?

**A.** Depending on your VM platform, there are different methods to expand the disk size. Refer to the proper method for your platform and increase the virtual disk file used for data to the new desired size. Once restarted, your Tenable Appliance VM will automatically recognize and use the additional disk space. Please see Appendix 2 or Appendix 3 for more details on how to expand your VM disk.

**Q.** I cannot log into the web interface for the Tenable Appliance. Is it possible to see error messages on the console?

**A.** While a history of messages is not available, you can see the current messages being written to the system log. If you go to the console of your appliance and type `Alt-F3` (hold down “Alt” while pressing the “F3” key), you will see the current messages which may help narrow down issues with the appliance. Typing `Alt-F1` (hold down “Alt” while pressing the “F1” key) will return you to the main appliance console screen.
Virtual Image Migration

The virtual appliance supports direct importation of application data from older Tenable Appliance VM disks. The process for importation involves adding the previous appliance’s disk files to the new appliance as a third and fourth drive.

- Prior to performing the migration it is recommended to make a backup of the current VM. This helps to ensure a way to recover if there is an issue during the migration process.
- Depending on the amount of data currently on the VM, the migration process may take several hours to complete due to database import and rebuild time.
- This process only migrates data for the Tenable applications that were previously installed. Settings from the previous Appliance are not migrated.
- Due to differences in VMware products, platforms, and versions, the steps described here are written for general use. The specific wording of options varies depending on the software being used.

1. Shut down your current version or higher Tenable Appliance VM.

2. Edit the settings for the current version of Tenable Appliance within your VMware management software. Under the “Hardware” section, begin the process to add another hard disk. Choose to use an existing virtual disk and select the `-disk1.vmdk` then `-disk2.vmdk` files in that order from your existing Appliance. If asked, choose to keep the existing format of your `.vmdk` files.

   When selecting the second `.vmdk` file, note that you must again browse to the directory containing your previous disk files. The VMware software does not open for browsing in the previously used directory.

3. Once the disk addition is complete, start your Tenable Appliance image. Use your web browser to navigate to your Tenable Appliance web interface.

   Some versions of VMware may display a message warning against using a duplicate UUID. Select the “Yes” button and continue to start the VM.

   Use your web browser to navigate to your Tenable Appliance web interface.

4. At the top of the Admin page a "Tenable Application Data Import" section will be displayed.
5. When the “Import Application Data” button is clicked, it will perform the import of data in the background.

6. Once the page reloads, the "Import Application Data" button will be replaced with text indicating that the import process is in progress. The System Log contains progress messages and includes a final “Application Data Migration Finished” message.

7. Once the migration is complete, shut down the Tenable Appliance. Edit your VM and go to the “Hardware” section to remove the Appliance .vmdk disks added in step 2.

8. After removing the hard disks, boot the updated version of Tenable Appliance. You may log into your applications and find your previous data is now available.
Appendix 2: Expanding the Virtual Disk on VMware

The Tenable Appliance supports expanding the virtual hard disk to increase the storage capacity of the appliance. Follow the steps described in this appendix to expand your virtual disk.

The instructions provided here are to be used as guidelines. Two VMware products are described here: VMware Player and the vSphere Client. Due to differing VMware platforms, products, and versions, the specifics may be slightly different for your environment. Please reference the appropriate VMware manual for your environment.

Locate Disk to be Expanded

Power off your VM and navigate to the properties of your VM host. There you will find two hard disks. The first one, labeled “Hard Disk (SCSI)”, is 4.5 GB in size. The second drive, labeled “Hard Disk 2 (SCSI)”, is 4.0 GB in size by default and is the disk to choose for expansion.

Once you increase the size of the virtual drive, you cannot reduce it later. Additionally, do not expand it to a larger size than your physical hard disk can store.
Appendix 3: Expanding the Virtual Disk on Microsoft's Hyper-V Server

The Tenable Appliance supports expanding the virtual hard disk to increase the storage capacity of the Appliance.

The instructions provided here are to be used as guidelines. The specifics may be slightly different for your environment. Please refer to the appropriate Hyper-V manual for your environment.
Expand Virtual Disk - VMware

Power off your VM and navigate to the settings of your VM host. Two hard drives will be configured. The first disk is named **OS.vhd** and should not be altered unless instructed to by Tenable Support. The second drive, named **Data.vhd**, is the disk to choose for expansion.

Once you increase the size of the virtual drive, it cannot be reduced later. Additionally, do not expand it to a size larger than your physical storage can accommodate.

Click on the Edit button for the properties of the disk. Select Expand from the Choose Action option, and select Next to display the screen to select the new size. Enter the new size value and click Finish to close the window and expand the drive to the new size.
Edit Virtual Hard Disk Wizard

**Expand Virtual Hard Disk**

**Before You Begin**
- Locate Disk
- Choose Action

**Configure Disk**

**What size do you want to make the virtual hard disk?**
- Current size is 4 GB.

**New size:**
- **3 GB** (Maximum: 2,040 GB)

**Summary**

< Previous  Next >  Finish  Cancel
Expand Hard Disk 2

Follow the appropriate directions in this section for the VMware product you are using, VMware Player or vSphere Client.

Expand Hard Disk 2 in VMware Player

Click on the Utilities drop-down menu and select the “Expand...” option as shown:

Once the “Expand...” dialog appears, enter the new desired size for your virtual disk. Click the Expand button and the process will begin to increase the size of your virtual disk.
Expand Hard Disk 2 in vSphere Client

Select Hard Disk 2 from the list of devices as shown in the following screen capture:
On the right under the Disk Provisioning section, enter the new desired size for your virtual disk and click the “OK” button. The process will begin to increase the size of your virtual disk.
Ignore Repartition Notice

Once the process completes you may be presented with a dialog box indicating that you must repartition and expand the file system on the guest operating system.

Disregard this notice as the Tenable Appliance will apply the required changes on its next boot.
Boot Appliance

Once the process is complete you can boot your Tenable Appliance VM and make use of the additional space on the newly expanded disk.
Acknowledgements

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This product uses Aranha, a Lua/FastCGI web application platform written by Daniel Silverstone (dsil-
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The Tenable Appliance internal interface uses LuaFileSystem (http://keplerproject.org/luafilesystem/), designed and implemented by Roberto Ierusalimschy, André Carregal and Tomás Guisasola.

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The Tenable Appliance internal interface uses LuaLogging (http://keplerproject.org/lualogging/), designed by Danilo Tuler and implemented by Danilo Tuler, Thiago Ponte and André Carregal.

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